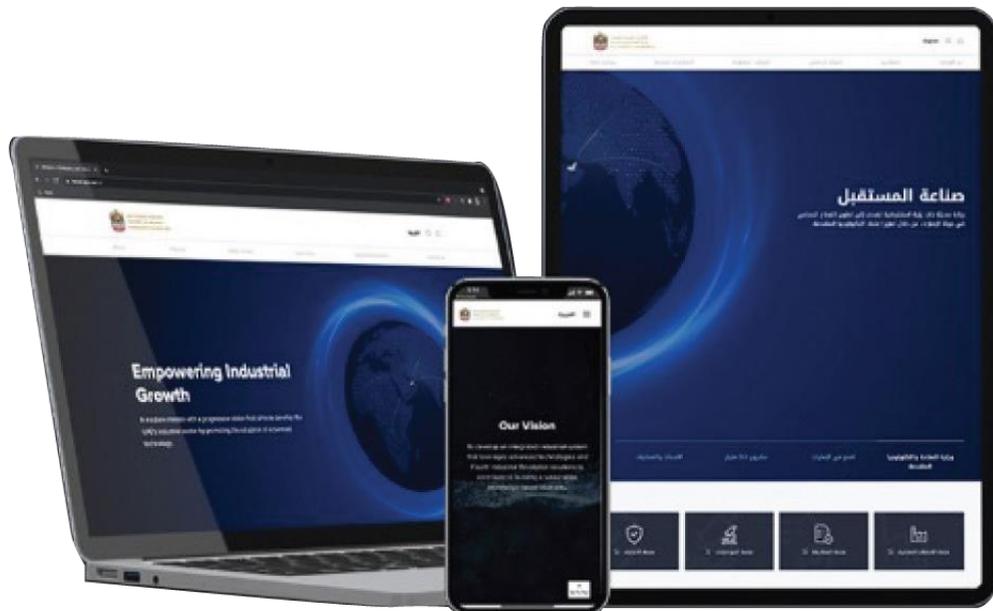




الإمارات العربية المتحدة
وزارة الصناعة
والتكنولوجيا المتقدمة

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Directory of digital services for the Ministry of Industry and Advanced Technology



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About the Ministry

Established in July 2020, the Ministry of Industry and Advanced Technology (MoIAT) aims to boost the UAE's industrial sector and increase its contribution to the GDP. MoIAT develops laws and policies to establish a world-class industrial development framework to attract FDI and bright minds, enhance in-country value (ICV), foster entrepreneurship, create jobs, upskill local talent and boost exports of 'Made in the Emirates.' products. From encouraging the establishment of industrial zones to building capacities in advanced technology, MoIAT accelerates industrial development to contribute to a diversified knowledge-based economy and achieve industrial self-sufficiency.

Strategic statement

The vision

To develop an integrated industrial system that leverages advanced technologies and Fourth Industrial Revolution solutions to contribute to building a sustainable, knowledge-based economy.

Strategic goals

- Create a relevant and attractive business environment for local and international investors in the industrial sector
- Support the growth of national industries and enhance their competitiveness
- Encourage innovation and advanced technology adoption across the industrial framework
- Help fortify the UAE's position as a global destination for pioneering industries of the future
- Provide a comprehensive array of administrative services following the highest standards of quality, efficiency, and transparency
- Cultivate a culture of innovation within the Ministry

Service definition and classifications

Service definition:

The service is an activity or process that is implemented to add value to the customer, who can request it through one of the channels to receive it in a tangible or intangible result.

Service classification:

1. **Basic services: Complete** Provided to the external customers within the entity's mandate.
2. **Complementary services:** The government service might contain subsidiary services such as renewal, cancellation, modification, replacement, and transfer.
3. **subsidiary services:** The main service contains sub-services according to the category of the customer or the purpose of the service and is generally provided by following the same procedures with minor modifications.

It is also classified as:

- 1- **Information services:** Services that involve providing information from the government to the customer, and can be provided for government purposes such as launching training programs or awareness campaigns, or for customer service purposes such as information services, as they may involve the customer inquiring about the steps to request the Issuance of license Certificate to use National Conformity Marks for a specific product
- 2- **Procedural services:** All forms of services that meet the needs of the customer and involve the completion of transactions such as the issuance of Conformity Certificates for Regulated Products (ECAS)
- 3- **Commercial services:** Services that are provided to meet the needs of traders, suppliers, and manufacturers.
- 4- **Social services:** Services provided for governmental purposes, such as providing welfare and community welfare services.
- 5- **Seizure services:** These are services provided to investigate crimes, search for perpetrators, and collect the evidence necessary for investigation and trial.

Customer classification - classified into 6 categories:

1. **Government agencies:** Federal or local entities and institutions.
2. **Business sector:** They are individual establishments or companies authorized to carry out economic activity in the country.
3. **National factories:** Factories in which the citizens of the state own equal to or more than 51% of the capital of the factory and have an industrial production license issued by the Ministry of Industry and Advanced Technology. 50% of the required fees.
4. **Other factories:** All factories in which UAE nationals own less than 51% of the factory capital.
5. **Supported youth projects:** small and medium enterprises that have obtained support from any federal or local authority specialized in supporting small and medium enterprises.
6. **Individuals:** Natural or legal persons wishing to obtain some of the Ministry's services for personal purposes.

Ministry services

Industrial accelerator sector services

- 1. Issue initial approval certificate - Priority service**
2. Renew the initial approval certificate
3. Modify the initial approval certificate
- 4. Cancel initial approval certificate**
- 5. Issue industrial production license - Priority service**
6. Renew industrial production license
7. Modify industrial production license
8. Cancel industrial production license
9. Issue of a price preference certificate
- 10. Request Customs Duty Exemption for Industrial Inputs (Machinery, Equipment, and Raw Materials) - Priority service**
11. Request Registration of Industrial Input for Customs Duty Exemption
12. Request Quantity Increase for a Registered Industrial Input
13. Issue of value-added certificate

Conformity sector services

- 1. Issuing conformity certificates for products according to health and safety requirements - Priority service**
2. Issuance of license Certificate to use National Conformity Marks
3. Scope Expansion of National Conformity Marks
4. Attestation of Conformity Certificate issued by GCC Standardization Organization (GSO)
5. Issue a Product Label Card
6. Issue Product Label Cards for Drones
7. Issue Product Status Statement for Drones
8. Issue Product Status Statement for Used Imported Vehicles
9. Issue product label cards for Used Imported Vehicles
10. Issue Product Status Statement for Customs Shipment
11. Issuing conformity certificates for products not subject to technical regulations
12. Issue a Product Efficiency Card

National Accreditation Department Services

1. Issuing a non-objection certificate
2. Registration of conformity assessment bodies
3. Renewal of Registration of Conformity Assessment Bodies
4. Amendment on the Registration Certificate of Conformity Assessment Bodies Certificate
5. Registration of Maintenance, Repair, and Calibration of Legal Measuring Instruments Workshop
6. Registration of Halal Certification Bodies
7. Renewal of Registration of Halal Certification Bodies
8. Amendment on the Registration of Halal Certification Bodies Certificate
9. Accreditation of conformity assessment bodies
10. Scope Expansion of Accreditation of Conformity Assessment Bodies
11. Renew Accreditation of Conformity Assessment Bodies
12. Amendment on the Accreditation Certificate of Conformity Assessment Bodies Certificate
- 13. Notification of Conformity Assessment Bodies - Priority service**
14. Amendment on the Notification Certificate of Conformity Assessment Bodies Certificate

Standards and legislation sector services

1. Selling Standards

The UAE government charter for future services



Ministry service cards

Industrial Accelerators Sector

Issue initial approval certificate

Issue initial approval certificate	
Service ID	114-10-001-000
Service name	Issue initial approval certificate
Service category	Industrial licensing services
Subclass of service	Initial approval certificate
Service type	procedural
Service description	This certificate serves as a no-objection declaration from the Ministry for the owner of the industrial project to complete the procedures related to the approvals from the concerned departments and start establishing the factory, connecting the electric power, bringing machinery and equipment, and starting experimental production
Service fee	1000 dirhams
Service requirements	<ul style="list-style-type: none">- Initial approval certificate or industrial license from the local authorities- Identification documents for all owners (example: Emirates ID, passport, trade license)- The total number of employees shall not be less than 10 employees- The total capital of the factory shall not be less than 250 thousand dirhams- Sing undertaking to comply with all applicable laws and regulations in the country and to implement their provisions related to industrial security, public health, and environmental preservation.
Service procedures	<ul style="list-style-type: none">- log in to the Ministry services digital platform (moiat.gov.ae)- Apply to "Issue initial approval certificate" (moiat.gov.ae)- Payment of fees (non-refundable fees)- Application review by the designated employee- In case of approval, a certificate of initial approval will be issued, or the certificate will not be issued if the application is rejected.
Service delivery channels	<ul style="list-style-type: none">- The Ministry services digital platform (moiat.gov.ae)- Ministry Mobile app:<ul style="list-style-type: none">● MoIAT - Apps on Google Play● MOIAT on the App Store (apple.com)
Service completion period	One working day

Target customer groups	Company
Condition	The certificate is valid for one year from the date of issuance
Service provision times	24 hours a day, 7 days a week
Interconnection of the service with other services	<ul style="list-style-type: none"> - Departments of economic development. - Ministry of Human Resources and Emiratisation. - Federal Authority for Identity and Nationality. - Customs and port authorities. - local customs departments
Package	N/A
Sustainability goals	<ul style="list-style-type: none"> - Clean water and sanitation - Decent work and economic growth - Industry innovation and infrastructure
Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customercare@moiat.gov.ae - Technical support: support@moiat.gov.ae

Renew the initial approval certificate

Renew the initial approval certificate	
Service ID	114-10-001-001
Service name	Renew the initial approval certificate
Service category	Industrial licensing services
Subclass of service	Initial approval certificate
Service type	procedural
Service description	Renewal of the initial approval certificate for an additional year to complete the establishment of the factory and bring machinery, equipment, and raw materials and start trial production.
Service fee	Free Renewal. Delay fines are 100 dirhams per month, with a maximum limit of 1000 dirhams.
Service requirements	Initial approval or initial industrial license from one of the local licensing departments.
Service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply to "Renew the initial approval certificate" (moiat.gov.ae) - Payment of fees (non-refundable fees) - Application review by the designated employee - Renewing the initial approval certificate or referring the application for inspection

	<ul style="list-style-type: none"> - In the event of a referral for inspection, a fee of 100 dirhams will be charged for the inspection - The inspector visits the facility and writes the inspection report - Examination of the inspection report by the designated employee - Renew the initial approval certificate in case of approval of the inspection report - Reject the application if the inspection report is not approved - Note: 100 dirhams will be charged for each month of delay, with a maximum of 1000 dirhams
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae) - Ministry Mobile app: <ul style="list-style-type: none"> • MoIAT - Apps on Google Play • MOIAT on the App Store (apple.com)
Service completion period	Three working days
Target customer groups	Company
Condition	The certificate is valid for one year from the date of issuance
Service provision times	24 hours a day, 7 days a week
Interconnection of the service with other services	<ul style="list-style-type: none"> - Departments of economic development. - Ministry of Human Resources and Emiratisation. - Federal Authority for Identity and Nationality. - Customs and port authorities. - local customs departments
Package	N/A
Sustainability goals	<ul style="list-style-type: none"> - Clean water and sanitation - Decent work and economic growth - Industry innovation and infrastructure
Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customercare@moiat.gov.ae - Technical support: support@moiat.gov.ae

Modify the initial approval certificate

Modify the initial approval certificate

Service ID	114-10-001-006
Service name	Modify the initial approval certificate

Service category	Industrial licensing services
Subclass of service	Initial approval certificate
Service type	procedural
Service description	This service allows the establishment to update and modify the information of the initial approval certificate
Service fee	Free Renewal
Service requirements	Initial approval or initial industrial license from one of the local licensing departments.
service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply to “Modify the initial approval certificate” (moiat.gov.ae) - Application review by the designated employee - Approval of the modification if the data and attachments of the application are correct and compatible - Reject the application if the data and attachments of the application are inconsistent
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae) - Ministry Mobile app: <ul style="list-style-type: none"> ● MoIAT - Apps on Google Play ● MOIAT on the App Store (apple.com)
Service completion period	Three working days
Target customer groups	Company
Condition	The certificate is valid for one year from the date of issuance
Service provision times	24 hours a day, 7 days a week
Interconnection of the service with other services	Local licensing authorities (departments of economic development)
Package	N/A
Sustainability goals	<ul style="list-style-type: none"> - Clean water and sanitation - Decent work and economic growth - Industry innovation and infrastructure
Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customercare@moiat.gov.ae - Technical support: support@moiat.gov.ae

Cancel initial approval certificate

Cancel initial approval certificate

Service ID	114-10-001-007
Service name	Cancel initial approval certificate
Service category	Industrial licensing services
Subclass of service	Initial approval certificate
Service type	procedural
Service description	This service allows the establishment to cancel the initial approval certificate
Service fee	Free Renewal. Delay fines are 100 dirhams per month, with a maximum limit of 1000 dirhams.
Service requirements	Official letter from the establishment to cancel the license
service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply "Cancel initial approval certificate" (moiat.gov.ae) - Application review by the designated employee - If the application is approved, a cancellation letter will be issued - Note: If the certificate is not valid, 100 dirhams will be charged for each month of delay, with a maximum of 1000 dirhams.
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae) - Ministry Mobile app: <ul style="list-style-type: none"> ● MoIAT - Apps on Google Play ● MOIAT on the App Store (apple.com)
Service completion period	Two working days
Target customer groups	Company
Condition	N/A
Service provision times	24 hours a day, 7 days a week
Interconnection of the service with other services	Local licensing authorities (departments of economic development)
Package	N/A
Sustainability goals	<ul style="list-style-type: none"> - Clean water and sanitation - Decent work and economic growth - Industry innovation and infrastructure
Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customercare@moiat.gov.ae

Issue industrial production license

Issue industrial production license	
Service ID	114-10-002-000
Service name	Issue industrial production license
Service category	Industrial licensing services
Subclass of service	Industrial production license
Service type	procedural
Service description	Registering the factory in the industrial register of the Ministry, and this certificate is issued to the companies that meet the criteria of industrial licensing, and the factory can then benefit from exemption services from customs duties on machinery, equipment, spare parts, unprocessed and semi-finished raw materials, packing and packaging materials that is part of the production. Moreover, the ability to export products to GCC countries and Arab countries if the export conditions are met.
Service fee	Free. The inspection fee is 100 dirhams
Service requirements	<ul style="list-style-type: none"> - Memorandum of Association of the company, including one-person companies (except sole proprietorships) - The total number of employees shall not be less than 10 employee - The total capital of the factory shall not be less than 250 thousand dirhams - Obtaining an industrial license from one of the local licensing departments
Service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply to "Issue industrial production license" (moiat.gov.ae) - Application review by the designated employee - Pay the inspection fees if the conditions apply - The inspector visits the facility and writes the inspection report - Examination of the inspection report by the designated employee - Issue the production license if the inspection report is approved - Reject the application if the inspection report is not approved
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae) - Ministry Mobile app: <ul style="list-style-type: none"> ● MoIAT - Apps on Google Play ● MOIAT on the App Store (apple.com)
Service completion period	Five working days
Target customer groups	Company
Condition	The certificate is valid for one year from the date of issuance

Service provision times	24 hours a day, 7 days a week
Interconnection of the service with other services	Local licensing authorities (departments of economic development)
Package	N/A
Sustainability goals	<ul style="list-style-type: none"> - Clean water and sanitation - Decent work and economic growth - Industry innovation and infrastructure
Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customercare@moiat.gov.ae - Technical support: support@moiat.gov.ae

Renew industrial production license

Renew industrial production license	
Service ID	114-10-002-001
Service name	Renew industrial production license
Service category	Industrial licensing services
Subclass of service	Industrial production license
Service type	procedural
Service description	Renewal of the industrial production license in the Ministry's industrial register. This certificate is issued to companies that meet the requirements of the industrial license.
Service fee	500 dirhams. The inspection fee is 100 dirhams. Delay fines are 100 dirhams per month, with a maximum limit of 1000 dirhams.
Service requirements	A valid copy of the industrial license issued by the local authority
Service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply to "Renew industrial production license" (moiat.gov.ae) - Application review by the designated employee - Pay the inspection fees if the conditions apply - The inspector visits the facility and writes the inspection report - Examination of the inspection report by the designated employee - Renew the production license if the inspection report is approved - Reject the application if the inspection report is not approved
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae) - Ministry Mobile app:

	<ul style="list-style-type: none"> • MoIAT - Apps on Google Play • MOIAT on the App Store (apple.com)
Service completion period	Three working days
Target customer groups	Company
Condition	The certificate is valid for one year from the date of issuance
Service provision times	24 hours a day, 7 days a week
Interconnection of the service with other services	Local licensing authorities (departments of economic development)
Package	N/A
Sustainability goals	<ul style="list-style-type: none"> - Clean water and sanitation - Decent work and economic growth - Industry innovation and infrastructure
Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customer@moiat.gov.ae - Technical support: support@moiat.gov.ae

Modify industrial production license

Modify industrial production license	
Service ID	114-10-002-002
Service name	Modify industrial production license
Service category	Industrial licensing services
Subclass of service	Industrial production license
Service type	procedural
Service description	Is to amend the factory data in the Ministry's industrial register
Service fee	250 dirhams. The inspection fee is 100 dirhams. Delay fines are 100 dirhams per month, with a maximum limit of 1000 dirhams.
Service requirements	<ul style="list-style-type: none"> - Attach the documents that the customer wishes to amend. - (Business name, legal entity, change of owners, capital) required documents are: <ul style="list-style-type: none"> ○ A copy of the valid local license ○ A copy of the amended partnership contract. ○ A copy of the family book for the citizen and the passport and residence permits for the non-citizen

	<ul style="list-style-type: none"> - (Change of financial statements, change of raw materials record, change of products record, change of factory address), no documents are required. - (change of location, change of activity) required documents are: <ul style="list-style-type: none"> ○ A copy of the local license. ○ Location (on the map) ○ Inspection report ○ (Employment) official document from the Ministry of Human Resources and Emiratization stating the staff details of the establishment ○ Amended local license certificate that is matching the required amendment.
Service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply to “Modify industrial production license” (moiat.gov.ae) - Reviewing the application details: trade name, legal entity, change of owners, change of financial data, change of raw materials record, change of products record, change of contact details, capital and workers - Payment of fees - The application shall be approved if the data and attachments are correct - In case of the following amendments: change of activity and site for inspection. - Pay the application and inspection fees - Inspecting the establishment to ensure that it conforms to the conditions of the industrial license. - Approval of the amendment if the data and attachments are correct - Reject the application if the data and attachments are incorrect.
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae) - Ministry Mobile app: <ul style="list-style-type: none"> ● MoIAT - Apps on Google Play ● MOIAT on the App Store (apple.com)
Service completion period	Three working days
Target customer groups	Company
Condition	The certificate is valid for one year from the date of issuance
Service provision times	24 hours a day, 7 days a week
Interconnection of the service with other services	Local licensing authorities (departments of economic development)
Package	N/A
Sustainability goals	<ul style="list-style-type: none"> - Clean water and sanitation - Decent work and economic growth

	- Industry innovation and infrastructure
Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customercare@moiat.gov.ae - Technical support: support@moiat.gov.ae

Cancel industrial production license

Cancel industrial production license	
Service ID	114-10-002-004
Service name	Cancel industrial production license
Service category	Industrial licensing services
Subclass of service	Industrial production license
Service type	procedural
Service description	It is the cancellation of the factory's registration in the Ministry's industrial register. This certificate is presented to companies wishing to cancel an industrial production license
Service fee	Free
Service requirements	An official letter from the establishment containing a letter of cancellation and a copy of the license issued by the local authority
Service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply to "Cancel industrial production license" (moiat.gov.ae) - Application review by the designated employee to check application data and attachments - Payment of fees - The application shall be approved if the data and attachments are correct - The applicant shall receive notification once the application approves to print the cancellation confirmation.
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae) - Ministry Mobile app: <ul style="list-style-type: none"> ● MoIAT - Apps on Google Play ● MOIAT on the App Store (apple.com)
Service completion period	Two working days
Target customer groups	Company
Condition	The certificate is valid for one year from the date of issuance
Service provision times	24 hours a day, 7 days a week

Interconnection of the service with other services	Local licensing authorities (departments of economic development)
Package	N/A
Sustainability goals	<ul style="list-style-type: none"> - Clean water and sanitation - Decent work and economic growth - Industry innovation and infrastructure
Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customer-care@moiat.gov.ae - Technical support: support@moiat.gov.ae

Request Customs Duty Exemption for Industrial Inputs (Machinery, Equipment, and Raw Materials)

Request Customs Duty Exemption for Industrial Inputs (Machinery, Equipment, and Raw Materials)	
Service ID	114-10-003-000
Service name	Request Customs Duty Exemption for Industrial Inputs (Machinery, Equipment, and Raw Materials)
Service category	Industrial licensing services
Subclass of service	Exemption for Industrial Inputs
Service type	procedural
Service description	Submitting a request for customs duty exemption for factories that have an industrial production license after adding or increasing raw materials, machinery, equipment, and packaging materials to the factory quota.
Service fee	100 dirhams for each HS code
Service requirements	<ul style="list-style-type: none"> - Industrial production license or initial approval certificate for machines - Shipping Policy - Materials list - Certificate of Origin - Original invoices [Attestation is available through integration to the Ministry of Foreign Affairs and International Cooperation (MOFAIC)]
Service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply to "Request Customs Duty Exemption for Industrial Inputs (Machinery, Equipment, and Raw Materials)" (moiat.gov.ae) - Payment of fees - Obtaining a copy of the application to submit to customs to obtain the exemption.
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae)

	<ul style="list-style-type: none"> - Ministry Mobile app: <ul style="list-style-type: none"> • MoIAT - Apps on Google Play • MOIAT on the App Store (apple.com)
Service completion period	Instant service
Target customer groups	Company
Condition	N/A
Service provision times	24 hours a day, 7 days a week
Interconnection of the service with other services	Local licensing authorities (departments of economic development)
Package	Customs exemption package
Sustainability goals	<ul style="list-style-type: none"> - Clean water and sanitation - Decent work and economic growth - Industry innovation and infrastructure
Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customercare@moiat.gov.ae - Technical support: support@moiat.gov.ae

Request Registration of Industrial Input for Customs Duty Exemption

Request Registration of Industrial Input for Customs Duty Exemption	
Service ID	114-10-003-004
Service name	Request Registration of Industrial Input for Customs Duty Exemption
Service category	Industrial licensing services
Subclass of service	Exemption for Industrial Inputs
Service type	procedural
Service description	Submitting a request to register materials for customs exemption by factories that have an industrial production license for the factory quota.
Service fee	100 dirhams for each HS code. The inspection fee is 100 dirhams.
Service requirements	<ul style="list-style-type: none"> - Industrial production license or initial approval certificate for machines - Original invoices [Attestation is available through integration to the Ministry of Foreign Affairs and International Cooperation (MOFAIC)] - Shipping Policy - Materials list

	<ul style="list-style-type: none"> - Certificate of Origin
Service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply to “Request Registration of Industrial Input for Customs Duty Exemption” (moiat.gov.ae) - Payment of fees - Application review by the designated employee to check application data and attachments - In case of approval, the material and quantity will be added to the factory quota - In case the application is rejected, neither the material nor the quantity will be added to the factory quota - The application shall be sent for inspection in case of requesting registration of large quantities of raw materials or machines or equipment - Pay the inspection fee - Visit the factory and write the report - Materials are added if the inspection report is approved - The application is rejected if the inspection report is not approved
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae) - Ministry Mobile app: <ul style="list-style-type: none"> ● MoIAT - Apps on Google Play ● MOIAT on the App Store (apple.com)
Service completion period	Five working days
Target customer groups	Company
Condition	N/A
Service provision times	24 hours a day, 7 days a week
Interconnection of the service with other services	N/A
Package	Customs exemption package
Sustainability goals	<ul style="list-style-type: none"> - Clean water and sanitation - Decent work and economic growth - Industry innovation and infrastructure
Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customercare@moiat.gov.ae - Technical support: support@moiat.gov.ae

Request Quantity Increase for a Registered Industrial Input

Request Quantity Increase for a Registered Industrial Input	
Service ID	114-10-003-003
Service name	Request Quantity Increase for a Registered Industrial Input
Service category	Industrial licensing services
Subclass of service	Exemption for Industrial Inputs
Service type	procedural
Service description	Submitted to increase the quantity in kilograms of previously added raw materials, semi-manufactured raw materials, and packaging materials, to be added to the factory quota. factories with industrial production licenses can utilize the service.
Service fee	50 dirhams for each HS code.
Service requirements	<ul style="list-style-type: none"> - Industrial production license or initial approval certificate for machines - Original invoices [Attestation is available through integration to the Ministry of Foreign Affairs and International Cooperation (MOFAIC)] - Shipping Policy - Materials list - Certificate of Origin
Service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply to "Request Quantity Increase for a Registered Industrial Input" (moiat.gov.ae) - Payment of fees - Application review by the designated employee to check application data and attachments - - In case of approval, the quantity will be added to the factory quota - - If the request is rejected, the quantity will not be added to the factory quota - The application shall be sent for inspection to validate the material and requested quantities - Pay the inspection fee - Visit the factory and write the report - Quantities are added if the inspection report is approved - The application is rejected if the inspection report is not approved
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae) - Ministry Mobile app: <ul style="list-style-type: none"> ● MoIAT - Apps on Google Play ● MOIAT on the App Store (apple.com)
Service completion period	Three working days

Target customer groups	Company
Condition	N/A
Service provision times	24 hours a day, 7 days a week
Interconnection of the service with other services	N/A
Package	Customs exemption package
Sustainability goals	<ul style="list-style-type: none"> - Clean water and sanitation - Decent work and economic growth - Industry innovation and infrastructure
Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customer care@moiat.gov.ae - Technical support: support@moiat.gov.ae

Issue of a price preference certificate

Issue of a price preference certificate	
Service ID	114-10-005-000
Service name	Issue of a price preference certificate
Service category	Industrial licensing services
Subclass of service	Issue of a price preference certificate
Service type	procedural
Service description	Factories that have an industrial license benefit from this service, as this certificate gives the products of national factories priority when submitting tenders for purchases at the Ministry of Finance or local financial departments.
Service fee	Free
Service requirements	N/A
Service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply to "Issue of a price preference certificate" (moiat.gov.ae) - Receive the certificate
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae) - Ministry Mobile app: <ul style="list-style-type: none"> ● MoIAT - Apps on Google Play

	<ul style="list-style-type: none"> • MOIAT on the App Store (apple.com)
Service completion period	Instant service
Target customer groups	Company
Condition	N/A
Service provision times	24 hours a day, 7 days a week
Interconnection of the service with other services	N/A
Package	N/A
Sustainability goals	<ul style="list-style-type: none"> - Clean water and sanitation - Decent work and economic growth - Industry innovation and infrastructure
Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customercare@moiat.gov.ae - Technical support: support@moiat.gov.ae

Issue of value-added certificate

Issue of value-added certificate	
Service ID	114-10-004-000
Service name	Issue of value-added certificate
Service category	Industrial licensing services
Subclass of service	value-added certificate
Service type	procedural
Service description	Factories that have an industrial production license benefit from this service, as the system calculates the added value (the percentage of the national component in the final product) based on the factory's financial data, and the percentage of the national component in the total production costs must not be less than 40% for the factory to be able to register in the Ministry of Economy certification of origin system to export its products outside the country.
Service fee	1000 dirhams
Service requirements	<ul style="list-style-type: none"> - The financial statements for the last fiscal year of the factory include: <ul style="list-style-type: none"> ○ balance sheet ○ income list ○ Detailed analysis of the cost of sales / general and administrative expenses. ○ Attach invoices for raw materials purchased from local or Gulf factories for the same year

	<ul style="list-style-type: none"> ○ Letters from Emirati or Gulf manufacturers indicating the value of the purchased materials and the year of supply must be identical to the last fiscal year <p>If the supplier is not the factory itself, a letter is required that states the supplier is an agent for an Emirati / Gulf factory, so that the invoices and certificates to be approved</p>
Service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply to “Issue of value-added certificate” (moiat.gov.ae) - Payment of fees - Application review by the designated employee to check application data and attachments - Issuance of the certificate if approved
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae) - Ministry Mobile app: <ul style="list-style-type: none"> ● MoIAT - Apps on Google Play ● MOIAT on the App Store (apple.com)
Service completion period	Five working days
Target customer groups	Company
Condition	N/A
Service provision times	24 hours a day, 7 days a week
Interconnection of the service with other services	The Ministry of Economy
Package	N/A
Sustainability goals	<ul style="list-style-type: none"> - Clean water and sanitation - Decent work and economic growth - Industry innovation and infrastructure
Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customercare@moiat.gov.ae - Technical support: support@moiat.gov.ae

Conformity sector services

Issuing conformity certificates for products according to health and safety requirements

Issuing conformity certificates for products according to health and safety requirements	
Service ID	114-30-001-000
Service name	Issuing conformity certificates for products according to health and safety requirements
Service category	Conformity services
Subclass of service	Products subject to and not subject to technical regulation
Service type	procedural
Service description	Registration and issuance of a conformity certificate according to the Emirates Conformity Assessment Program (ECAS) confirm its conformity with the approved technical requirements.
Service fee	<ul style="list-style-type: none"> - Submitting a request to register products and services in the UAE Conformity Assessment System: 600 dirhams - Technical review of documents for each conformity certificate: 620 dirhams - Issuance of conformity certificate from the Ministry: 500 dirhams - Carrying out the technical evaluation of the establishments for their registration in the UAE Conformity Assessment System: 2500 dirhams per working day / technical assessor. (in case the technical evaluation was conducted)
Service requirements	<ul style="list-style-type: none"> - A valid trade license - A test report on the product issued by an accredited laboratory
Service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply to "Issuing conformity certificates for products according to health and safety requirements" (moiat.gov.ae) - Attach the required documents - Payment of fees
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae) - Ministry Mobile app: <ul style="list-style-type: none"> • MoIAT - Apps on Google Play • MOIAT on the App Store (apple.com)
Service completion period	One and a half working day
Target customer groups	Company
Condition	The application will be canceled after 6 months if the requirements are not completed by the customer.
Service provision times	24 hours a day, 7 days a week
Interconnection of the service with other services	N/A

Package	N/A
Sustainability goals	<ul style="list-style-type: none"> - Promoting sustainable and inclusive economic growth for all. - Productive workforce and provide decent work for all - Ensuring a healthy life and promoting well-being in all aspects
Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customercare@moiat.gov.ae - Technical support: support@moiat.gov.ae

Issuing conformity certificates for products not subject to technical regulations

Issuing conformity certificates for products not subject to technical regulations

Service ID	114-30-010-000
Service name	Issuing conformity certificates for products not subject to technical regulations
Service category	Conformity services
Subclass of service	Products subject to and not subject to technical regulations
Service type	procedural
Service description	Issuing conformity certificates for products according to health and safety requirements
Service fee	<ul style="list-style-type: none"> - Submitting a request to register products and services in the UAE Conformity Assessment System: 600 dirhams - Technical review of documents for each conformity certificate: 620 dirhams - Issuance of conformity certificate from the Ministry: 500 dirhams - Carrying out the technical evaluation of the establishments for their registration in the UAE Conformity Assessment System: 2500 dirhams per working day / technical assessor. (in case the technical evaluation was conducted)
Service requirements	<ul style="list-style-type: none"> - A valid trade license - A test report on the product issued by an accredited laboratory
Service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply to “Issuing conformity certificates for products not subject to technical regulations” (moiat.gov.ae) - Attach the required documents - Payment of fees
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae) - Ministry Mobile app: <ul style="list-style-type: none"> ● MoIAT - Apps on Google Play

	<ul style="list-style-type: none"> • MOIAT on the App Store (apple.com)
Service completion period	Six working days
Target customer groups	Company
Condition	The application will be canceled after 6 months if the requirements are not completed by the customer.
Service provision times	24 hours a day, 7 days a week
Interconnection of the service with other services	N/A
Package	N/A
Sustainability goals	<ul style="list-style-type: none"> - Promoting sustainable and inclusive economic growth for all. - Productive workforce and provide decent work for all - Ensuring a healthy life and promoting well-being in all aspects
Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customer@moi.gov.ae - Technical support: support@moi.gov.ae

Issuance of license Certificate to use National Conformity Marks

Issuance of license Certificate to use National Conformity Marks	
Service ID	114-29-003-000
Service name	Issuance of license Certificate to use National Conformity Marks
Service category	Conformity services
Subclass of service	National Mark of Conformity license
Service type	procedural
Service description	A license to use the national marks of conformity for products for three years, and also confirm the facility's commitment to the requirements specified for the national marks of conformity (Emirati Quality Mark, Halal National Mark, Environmental Mark, Made in UAE Mark).
Service fee	<ul style="list-style-type: none"> - Conducting a technical assessment to obtain a license for national conformity marks: 2,500 per day and per assessor - Issuance of a license certificate for the use of national marks of conformity, for a period of three years, from the Ministry or a specific conformity assessment body: 2000 dirhams
Service requirements	<ul style="list-style-type: none"> - A valid industrial/commercial license in the country or a declaration of responsibility for factories outside the country - Certificate of conformity - Factory field visit report

Service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply to “Issuance of license Certificate to use National Conformity Marks” (moiat.gov.ae) - Attach the required documents - Payment of fees
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae) - Ministry Mobile app: <ul style="list-style-type: none"> ● MoIAT - Apps on Google Play ● MOIAT on the App Store (apple.com)
Service completion period	Six working days
Target customer groups	Company
Condition	<p>It accepts a maximum of 1000 models/products per license</p> <ul style="list-style-type: none"> - The application will be canceled after 6 months if the requirements are not completed by the customer - The facility will be inspected and monitored on an annual basis
Service provision times	24 hours a day, 7 days a week
Interconnection of the service with other services	N/A
Package	N/A
Sustainability goals	<ul style="list-style-type: none"> - Promoting sustainable and inclusive economic growth for all. - Productive workforce and provide decent work for all - Ensuring a healthy life and promoting well-being in all aspects
Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customercare@moiat.gov.ae - Technical support: support@moiat.gov.ae

Scope Expansion of National Conformity Marks

Scope Expansion of National Conformity Marks

Service ID	114-29-003-001
Service name	Scope Expansion of National Conformity Marks
Service category	Conformity services
Subclass of service	National Mark of Conformity license

Service type	procedural
Service description	Expanding the scope of the number of products for national conformity marks issued within their validity period (Emirati Quality Mark, Halal National Mark, Environmental Mark, Made in UAE Mark)
Service fee	250 dirhams
Service requirements	<ul style="list-style-type: none"> - A valid national conformity mark license issued by the Ministry. - Certificate of conformity for new products
Service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply to “Scope Expansion of National Conformity Marks” (moiat.gov.ae) - Attach the required documents - Payment of fees
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae) - Ministry Mobile app: <ul style="list-style-type: none"> ● MoIAT - Apps on Google Play ● MOIAT on the App Store (apple.com)
Service completion period	Five working days
Target customer groups	Company
Condition	<ul style="list-style-type: none"> - Only one of the items mentioned in each order shall be submitted - It accepts a maximum of 1000 models/products per license - The application will be canceled after 6 months if the requirements are not completed by the customer
Service provision times	24 hours a day, 7 days a week
Interconnection of the service with other services	Issuance of license Certificate to use National Conformity Marks
Package	N/A
Sustainability goals	<ul style="list-style-type: none"> - Promoting sustainable and inclusive economic growth for all. - Productive workforce and provide decent work for all - Ensuring a healthy life and promoting well-being in all aspects
Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customercare@moiat.gov.ae - Technical support: support@moiat.gov.ae

Issue Product Status Statement for Used Imported Vehicles

Issue Product Status Statement for Used Imported Vehicles	
Service ID	114-30-007-000
Service name	Issue Product Status Statement for Used Imported Vehicles
Service category	Conformity services
Subclass of service	Products subject to and not subject to technical regulations
Service type	procedural
Service description	Issuing a product status statement to verify the used/imported vehicles to verify compliance with the UAE regulations
Service fee	200 dirhams
Service requirements	- Product identification card to verify used imported vehicles
Service procedures	- log in to the Ministry services digital platform (moiat.gov.ae) - Apply to "Issue Product Status Statement for Used Imported Vehicles" (moiat.gov.ae) - Payment of fees
Service delivery channels	- The Ministry services digital platform (moiat.gov.ae) - Ministry Mobile app: <ul style="list-style-type: none"> ● MoIAT - Apps on Google Play ● MOIAT on the App Store (apple.com)
Service completion period	Instant service
Target customer groups	Individuals
Condition	N/A
Service provision times	24 hours a day, 7 days a week
Interconnection of the service with other services	Issuing a product identification card to verify used imported vehicles
Package	N/A
Sustainability goals	- Promoting sustainable and inclusive economic growth for all. - Productive workforce and provide decent work for all - Ensuring a healthy life and promoting well-being in all aspects
Communication channels	- Call Center: 600 565554 - E-mail: customercare@moiat.gov.ae - Technical support: support@moiat.gov.ae

Issue a Product Efficiency Card

Issue a Product Efficiency Card	
Service ID	114-33-001-000
Service name	Issue a Product Efficiency Card
Service category	Conformity services
Subclass of service	Energy and water efficiency labels for green products
Service type	procedural
Service description	Issuing energy and water efficiency cards for electrical appliances and environmental performance efficiency cards for water-saving tools and paints
Service fee	<ul style="list-style-type: none"> - Energy efficiency card for level (1) star: 10 dirhams/card - Energy efficiency card for level (2) stars: 7 dirhams/card - Energy efficiency card for level (3) star: 5 dirhams/card - Energy efficiency card for level (4) star: 1 dirham/card - Energy efficiency card for level (5) stars: free of charge
Service requirements	National Conformity Marks
Service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply to "Issue a Product Efficiency Card" (moiat.gov.ae) - Payment of fees
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae) - Ministry Mobile app: <ul style="list-style-type: none"> ● MoIAT - Apps on Google Play ● MOIAT on the App Store (apple.com)
Service completion period	Instant service
Target customer groups	Company
Condition	N/A
Service provision times	24 hours a day, 7 days a week
Interconnection of the service with other services	Issuing conformity certificates for products according to health and safety requirements
Package	N/A
Sustainability goals	<ul style="list-style-type: none"> - Promoting sustainable and inclusive economic growth for all. - Productive workforce and provide decent work for all

	- Ensuring a healthy life and promoting well-being in all aspects
Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customercare@moiat.gov.ae - Technical support: support@moiat.gov.ae

Issue Product Status Statement for Customs Shipment

Issue Product Status Statement for Customs Shipment

Service ID	114-30-009-000
Service name	Issue Product Status Statement for Customs Shipment
Service category	Conformity services
Subclass of service	Products subject to and not subject to technical regulations
Service type	procedural
Service description	Issuing a product status statement to release a customs shipment to facilitate and expedite the process of clearing customs shipments
Service fee	200 dirhams for each Customs Shipment Statement
Service requirements	<ul style="list-style-type: none"> - A copy of the valid commercial/industrial license for the companies - A copy of the identity card for individuals - A copy of at least one of the following documents: customs declaration/invoice/inspection statement/product list - A picture of the product (if any)
Service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply to "Issue Product Status Statement for Customs Shipment" (moiat.gov.ae) - Payment of fees
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae) - Ministry Mobile app: <ul style="list-style-type: none"> ● MoIAT - Apps on Google Play ● MOIAT on the App Store (apple.com)
Service completion period	Instant service
Target customer groups	Company & Individual
Condition	N/A
Service provision times	24 hours a day, 7 days a week

Interconnection of the service with other services	N/A
Package	N/A
Sustainability goals	<ul style="list-style-type: none"> - Promoting sustainable and inclusive economic growth for all. - Productive workforce and provide decent work for all - Ensuring a healthy life and promoting well-being in all aspects
Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customer@moiat.gov.ae - Technical support: support@moiat.gov.ae

Issue product label cards for Used Imported Vehicles

Issue product label cards for Used Imported Vehicles	
Service ID	114-30-008-000
Service name	Issue product label cards for Used Imported Vehicles
Service category	Conformity services
Subclass of service	Products subject to and not subject to technical regulations
Service type	procedural
Service description	Issuing a product label card to verify used imported vehicles according to the approved technical requirements.
Service fee	7 dirhams per vehicle
Service requirements	The vehicle identification number
Service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply to "Issue product label cards for Used Imported Vehicles" (moiat.gov.ae) - Payment of fees
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae) - Ministry Mobile app: <ul style="list-style-type: none"> ● MoIAT - Apps on Google Play ● MOIAT on the App Store (apple.com)
Service completion period	Instant service
Target customer groups	Individual
Condition	N/A
Service provision times	24 hours a day, 7 days a week

Interconnection of the service with other services	N/A
Package	N/A
Sustainability goals	<ul style="list-style-type: none"> - Promoting sustainable and inclusive economic growth for all. - Productive workforce and provide decent work for all - Ensuring a healthy life and promoting well-being in all aspects
Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customer@moiat.gov.ae - Technical support: support@moiat.gov.ae

Issue a Product Label Card

Issue a Product Label Card	
Service ID	114-30-004-000
Service name	Issue a Product Label Card
Service category	Conformity services
Subclass of service	Products subject to and not subject to technical regulations
Service type	procedural
Service description	Issue a Product Label Card
Service fee	1 dirham For each label card
Service requirements	<ul style="list-style-type: none"> - A valid trade license - Certificate of conformity - letter of Authorization (distributor) from the factory to distribute the product in the country
Service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply to "Issue a Product Label Card" (moiat.gov.ae) - Payment of fees
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae) - Ministry Mobile app: <ul style="list-style-type: none"> ● MoIAT - Apps on Google Play ● MOIAT on the App Store (apple.com)
Service completion period	Instant service

Target customer groups	company
Condition	N/A
Service provision times	24 hours a day, 7 days a week
Interconnection of the service with other services	Attestation of Conformity Certificate issued by GCC Standardization Organization (GSO)
Package	N/A
Sustainability goals	<ul style="list-style-type: none"> - Promoting sustainable and inclusive economic growth for all. - Productive workforce and provide decent work for all - Ensuring a healthy life and promoting well-being in all aspects
Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customer@moiat.gov.ae - Technical support: support@moiat.gov.ae

Issue Product Status Statement for Drones

Issue Product Status Statement for Drones	
Service ID	114-30-006-000
Service name	Issue Product Status Statement for Drones
Service category	Conformity services
Subclass of service	Products subject to and not subject to technical regulations
Service type	procedural
Service description	Issuance of a product status statement to register products and systems for aircraft and unmanned aerial vehicles (Drones)
Service fee	200 dirhams
Service requirements	<p>For professionals:</p> <p>Issuing a product status statement from the Ministry of Industry and Advanced Technology:</p> <ul style="list-style-type: none"> - Valid license commercial/Industrial (with activity related to the product). - The applicant's Emirates ID. - Product technical specification information. - A copy of the user guide for the product. - A picture of the product. - Product manufacturer serial number. - Acknowledgment of the specifications according to the Board of Directors Resolution No. (22) for the year 2019.

	<p>Issuing a permit for professional operators from the General Authority of Civil Aviation:</p> <ul style="list-style-type: none"> - Security clearance from the General Authority of Civil Aviation. - Subscribe to the electronic publications of the General Authority of Civil Aviation. <p>For suppliers:</p> <ul style="list-style-type: none"> - Valid license commercial/Industrial (with activity related to the product). - The approval of the Telecommunications and Digital Government Regulatory Authority. - Product test certificate from the Telecommunications and Digital Government Regulatory Authority. - A copy of the user guide for the product. - A picture of the product. - Acknowledgment of the specifications according to the Board of Directors Resolution No. (22) for the year 2019. <p>for individuals</p> <ul style="list-style-type: none"> - A copy of the Emirates ID (passport for non-residents in the Emirates) - Product technical specification information. - A copy of the user guide for the product. - A picture of the product. - A copy of the serial number of the product.
Service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply to “Issue Product Status Statement for Drones” (moiat.gov.ae) - Attach the required documents - Payment of fees
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae) - Ministry Mobile app: <ul style="list-style-type: none"> ● MoIAT - Apps on Google Play ● MOIAT on the App Store (apple.com)
Service completion period	Five working days
Target customer groups	Company and individual
Condition	N/A
Service provision times	24 hours a day, 7 days a week
Interconnection of the service with other services	N/A
Package	Drone package

Sustainability goals	<ul style="list-style-type: none"> - Promoting sustainable and inclusive economic growth for all. - Productive workforce and provide decent work for all - Ensuring a healthy life and promoting well-being in all aspects
Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customercare@moiat.gov.ae - Technical support: support@moiat.gov.ae

Issue Product Label Card for Drones

Issue Product Label Card for Drones	
Service ID	114-30-006-000
Service name	Issue Product Label Card for Drones
Service category	Conformity services
Subclass of service	Products subject to and not subject to technical regulations
Service type	procedural
Service description	Issuance of a product statement card to register products and systems for aircraft and unmanned aerial vehicles (Drones)
Service fee	1 dirham for each product label card
Service requirements	Product Status Statement for Drones
Service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply to “Issue Product Label Card for Drones” (moiat.gov.ae) - Payment of fees - Get the label cards
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae) - Ministry Mobile app: <ul style="list-style-type: none"> ● MoIAT - Apps on Google Play ● MOIAT on the App Store (apple.com)
Service completion period	Instant service
Target customer groups	Company and individual
Condition	<ul style="list-style-type: none"> - The process of using or operating the product requires a special permit from the General Authority of Civil Aviation - This service does not apply to products intended for military use and security purposes and products of unmanned airships.
Service provision times	24 hours a day, 7 days a week

Interconnection of the service with other services	Issue Product Status Statement for Drones
Package	Drone package
Sustainability goals	<ul style="list-style-type: none"> - Promoting sustainable and inclusive economic growth for all. - Productive workforce and provide decent work for all - Ensuring a healthy life and promoting well-being in all aspects
Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customer@moiat.gov.ae - Technical support: support@moiat.gov.ae

Attestation of Conformity Certificate issued by GCC Standardization Organization (GSO)

Attestation of Conformity Certificate issued by GCC Standardization Organization (GSO)	
Service ID	114-30-003-000
Service name	Attestation of Conformity Certificate issued by GCC Standardization Organization (GSO)
Service category	Conformity services
Subclass of service	Attestation of Conformity Certificate issued by GCC Standardization Organization (GSO)
Service type	procedural
Service description	Attestation of Conformity Certificate issued by GCC Standardization Organization (GSO)
Service fee	50 dirhams for each copy of the GSO conformity certificate
Service requirements	<ul style="list-style-type: none"> - A valid trade license - GSO conformity certificate
Service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply to "Attestation of Conformity Certificate issued by GCC Standardization Organization (GSO)" (moiat.gov.ae) - Attach the required documents - Payment of fees
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae) - Ministry Mobile app: <ul style="list-style-type: none"> ● MoIAT - Apps on Google Play ● MOIAT on the App Store (apple.com)
Service completion period	Instant service

Target customer groups	Company
Condition	N/A
Service provision times	24 hours a day, 7 days a week
Interconnection of the service with other services	N/A
Package	N/A
Sustainability goals	<ul style="list-style-type: none"> - Promoting sustainable and inclusive economic growth for all. - Productive workforce and provide decent work for all - Ensuring a healthy life and promoting well-being in all aspects
Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customer-care@moiat.gov.ae - Technical support: support@moiat.gov.ae

National Accreditation Department Services

Issuing a non-objection certificate

Issuing a non-objection certificate	
Service ID	114-28-004-000
Service name	Issuing a non-objection certificate
Service category	National accreditation services
Subclass of service	Entity registration
Service type	procedural
Service description	Issuing a no-objection certificate to complete the issuance of the trade license.
Service fee	300 dirhams
Service requirements	A softcopy/electronic undertaking to obtain a registration certificate within six months of the issuance of the no-objection letter
Service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply to "Issuing a non-objection certificate" (moiat.gov.ae) - Attach the required documents - Payment of fees
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae) - Ministry Mobile app:

	<ul style="list-style-type: none"> • MoIAT - Apps on Google Play • MOIAT on the App Store (apple.com)
Service completion period	Instant service
Target customer groups	Company (conformity assessment bodies)
Condition	Applying for a permit to practice an activity within a period not exceeding six months starting from the date of issuance of the commercial license, and the application shall be canceled after 6 months if the entity does not fulfill the requirements for practicing the activity. This period may be extended for a similar period based on justified reasons for its extension estimated by the Ministry. If the entity does not meet the requirements within the specified period, the Ministry addresses the licensing authority to cancel the commercial license issued to the conformity assessment body.
Service provision times	24 hours a day, 7 days a week
Interconnection of the service with other services	Registration of conformity assessment bodies
Package	N/A
Sustainability goals	<ul style="list-style-type: none"> - Promoting sustainable and inclusive economic growth for all. - Productive workforce and provide decent work for all - Ensuring a healthy life and promoting well-being in all aspects
Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customercare@moiat.gov.ae - Technical support: support@moiat.gov.ae

Registration of conformity assessment bodies

Registration of conformity assessment bodies

Service ID	114-28-001-000
Service name	Registration of conformity assessment bodies
Service category	National accreditation services
Subclass of service	Entity registration
Service type	procedural
Service description	An approval issued from the national accreditation department for the conformity assessment body to be granted permission to carry out conformity assessment activities in the UAE after meeting a set of technical requirements
Service fee	<ul style="list-style-type: none"> - Submitting a registration application of 1000 dirhams for each application - Registration of conformity assessment activity for one year, 1000 dirhams for each registration. - Carrying out the assessment process of 3000 dirhams for each resident every day

Service requirements	<ul style="list-style-type: none"> - A valid trade license in the United Arab Emirates. - Quality manual and related documents. - Obtaining accreditation within one year from the date of issuance of the registration certificate if the entity carries out conformity assessment activities in the areas required for accreditation.
Service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply to “Registration of conformity assessment bodies” (moiat.gov.ae) - Attach the required documents - Payment of fees - Carry out the assessment process - Get the certificate
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae) - Ministry Mobile app: <ul style="list-style-type: none"> • MoIAT - Apps on Google Play • MOIAT on the App Store (apple.com)
Service completion period	Thirty working days
Target customer groups	Company (conformity assessment bodies)
Condition	Applying for a permit to practice an activity within a period not exceeding six months starting from the date of issuance of the commercial license, and the application shall be canceled after 6 months if the entity does not fulfill the requirements for practicing the activity. This period may be extended for a similar period based on justified reasons for its extension estimated by the Ministry. If the entity does not meet the requirements within the specified period, the Ministry addresses the licensing authority to cancel the commercial license issued to the conformity assessment body.
Service provision times	24 hours a day, 7 days a week
Interconnection of the service with other services	Accreditation of conformity assessment bodies and the appointment of conformity assessment bodies
Package	N/A
Sustainability goals	<ul style="list-style-type: none"> - Promoting sustainable and inclusive economic growth for all. - Productive workforce and provide decent work for all - Ensuring a healthy life and promoting well-being in all aspects
Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customercare@moiat.gov.ae - Technical support: support@moiat.gov.ae

Amendment on the Registration Certificate of Conformity Assessment Bodies Certificate

Amendment on the Registration Certificate of Conformity Assessment Bodies Certificate	
Service ID	114-28-001-003
Service name	Amendment on the Registration Certificate of Conformity Assessment Bodies Certificate
Service category	National accreditation services
Subclass of service	Entity registration
Service type	Commercial
Service description	Modifying the registration certificate issued by the National Accreditation Department after the conformity assessment body submitted all the evidence to amend the certificate.
Service fee	500 dirhams
Service requirements	<ul style="list-style-type: none"> - A valid trade license in the United Arab Emirates. - Quality manual and related documents. - A valid registration certificate
Service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply to "Amendment on the Registration Certificate of Conformity Assessment Bodies Certificate" (moiat.gov.ae) - Attach the required documents - Payment of fees - Get the certificate
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae) - Ministry Mobile app: <ul style="list-style-type: none"> ● MoIAT - Apps on Google Play ● MOIAT on the App Store (apple.com)
Service completion period	Five working days
Target customer groups	Company (conformity assessment bodies)
Condition	Applying for a permit to practice an activity within a period not exceeding six months starting from the date of issuance of the commercial license, and the application shall be canceled after 6 months if the entity does not fulfill the requirements for practicing the activity. This period may be extended for a similar period based on justified reasons for its extension estimated by the Ministry. If the entity does not meet the requirements within the specified period, the Ministry addresses the licensing authority to cancel the commercial license issued to the conformity assessment body.
Service provision times	24 hours a day, 7 days a week
Interconnection of the service with other services	Accreditation of conformity assessment bodies and the appointment of conformity assessment bodies
Package	N/A

Sustainability goals	<ul style="list-style-type: none"> - Promoting sustainable and inclusive economic growth for all. - Productive workforce and provide decent work for all - Ensuring a healthy life and promoting well-being in all aspects
Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customer@moiat.gov.ae - Technical support: support@moiat.gov.ae

Renewal of Registration of Conformity Assessment Bodies

Renewal of Registration of Conformity Assessment Bodies	
Service ID	114-28-001-002
Service name	Renewal of Registration of Conformity Assessment Bodies
Service category	National accreditation services
Subclass of service	Entity registration
Service type	procedural
Service description	Renewing the approval issued through the National Accreditation Department so that the conformity assessment body is granted permission to conduct conformity assessment activities in the Emirates after meeting a set of technical requirements
Service fee	<ul style="list-style-type: none"> - Renewal of registration is 800 dirhams for each time - Carrying out the assessment process is 3000 dirhams for each assessor and for every day - Delay in renewing the registration for a period exceeding 15 days from the expiry date of 100 dirhams for each day, with a maximum of 1500 dirhams
Service requirements	<ul style="list-style-type: none"> - A valid trade license in the United Arab Emirates. - Quality manual and related documents. - A valid registration certificate
Service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply to "Renewal of Registration of Conformity Assessment Bodies" (moiat.gov.ae) - Attach the required documents - Payment of fees - Carry out the assessment process - Get the certificate
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae) - Ministry Mobile app:

	<ul style="list-style-type: none"> • MoIAT - Apps on Google Play • MOIAT on the App Store (apple.com)
Service completion period	Thirty working days
Target customer groups	Company (conformity assessment bodies)
Condition	Applying for a permit to practice an activity within a period not exceeding six months starting from the date of issuance of the commercial license, and the application shall be canceled after 6 months if the entity does not fulfill the requirements for practicing the activity. This period may be extended for a similar period based on justified reasons for its extension estimated by the Ministry. If the entity does not meet the requirements within the specified period, the Ministry addresses the licensing authority to cancel the commercial license issued to the conformity assessment body.
Service provision times	24 hours a day, 7 days a week
Interconnection of the service with other services	Accreditation of conformity assessment bodies and the appointment of conformity assessment bodies
Package	N/A
Sustainability goals	<ul style="list-style-type: none"> - Promoting sustainable and inclusive economic growth for all. - Productive workforce and provide decent work for all - Ensuring a healthy life and promoting well-being in all aspects
Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customercare@moiat.gov.ae - Technical support: support@moiat.gov.ae

Registration of Halal Certification Bodies

Registration of Halal Certification Bodies	
Service ID	114-35-001-000
Service name	Registration of Halal Certification Bodies
Service category	National accreditation services
Subclass of service	Halal Certification Bodies
Service type	procedural
Service description	It is a procedure by which official recognition is granted by the Ministry of acceptance of halal certificates issued by registered halal certification bodies, following Cabinet Resolution No. (10) of 2014 regarding the UAE system for the control of halal products.
Service fee	<ul style="list-style-type: none"> - 1000 dirhams/domain - 1000 dirhams for a Registration certificate

Service requirements	<ul style="list-style-type: none"> - A valid commercial license or its equivalent - A valid accreditation certificate with the scope of the accreditation certificate from an accreditation body acceptable to the Ministry.
Service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply to “Registration of Halal Certification Bodies” (moiat.gov.ae) - Attach the required documents - Application review by the designated employee to check application data and attachments - Payment of fees - Issuance of the certificate
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae) - Ministry Mobile app: <ul style="list-style-type: none"> ● MoIAT - Apps on Google Play ● MOIAT on the App Store (apple.com)
Service completion period	Ten working days
Target customer groups	Halal certification bodies worldwide
Condition	Applying for a permit to practice an activity within a period not exceeding six months starting from the date of issuance of the commercial license, and the application shall be canceled after 6 months if the entity does not fulfill the requirements for practicing the activity. This period may be extended for a similar period based on justified reasons for its extension estimated by the Ministry. If the entity does not meet the requirements within the specified period, the Ministry addresses the licensing authority to cancel the commercial license issued to the conformity assessment body.
Service provision times	24 hours a day, 7 days a week
Interconnection of the service with other services	Accreditation of conformity assessment bodies and the appointment of conformity assessment bodies
Package	N/A
Sustainability goals	<ul style="list-style-type: none"> - Promoting sustainable and inclusive economic growth for all. - Productive workforce and provide decent work for all - Ensuring a healthy life and promoting well-being in all aspects
Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customercare@moiat.gov.ae - Technical support: support@moiat.gov.ae

Amendment on the Registration of Halal Certification Bodies Certificate

Amendment on the Registration of Halal Certification Bodies Certificate

Service ID	114-35-001-002
Service name	Amendment on the Registration of Halal Certification Bodies Certificate
Service category	National accreditation services
Subclass of service	Halal Certification Bodies
Service type	procedural
Service description	An amendment to the registration certificate of the Halal certification bodies, after the entity has submitted all the evidence.
Service fee	<ul style="list-style-type: none"> - 500 dirhams - 1000 dirhams for each request
Service requirements	<ul style="list-style-type: none"> - A valid commercial license or its equivalent - A valid accreditation certificate with the scope of the accreditation certificate from an accreditation body acceptable to the Ministry.
Service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply to “Amendment on the Registration of Halal Certification Bodies Certificate” (moiat.gov.ae) - Attach the required documents - Application review by the designated employee to check application data and attachments - Payment of fees - Issuance of the certificate
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae) - Ministry Mobile app: <ul style="list-style-type: none"> ● MoIAT - Apps on Google Play ● MOIAT on the App Store (apple.com)
Service completion period	Ten working days
Target customer groups	Halal certification bodies worldwide
Condition	Applying for a permit to practice an activity within a period not exceeding six months starting from the date of issuance of the commercial license, and the application shall be canceled after 6 months if the entity does not fulfill the requirements for practicing the activity. This period may be extended for a similar period based on justified reasons for its extension estimated by the Ministry. If the entity does not meet the requirements within the specified period, the Ministry addresses the licensing authority to cancel the commercial license issued to the conformity assessment body.
Service provision times	24 hours a day, 7 days a week
Interconnection of the service with other services	Accreditation of conformity assessment bodies and the appointment of conformity assessment bodies

Package	N/A
Sustainability goals	<ul style="list-style-type: none"> - Promoting sustainable and inclusive economic growth for all. - Productive workforce and provide decent work for all - Ensuring a healthy life and promoting well-being in all aspects
Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customercare@moiat.gov.ae - Technical support: support@moiat.gov.ae

Renewal of Registration of Halal Certification Bodies

Renewal of Registration of Halal Certification Bodies

Service ID	114-35-001-001
Service name	Renewal of Registration of Halal Certification Bodies
Service category	National accreditation services
Subclass of service	Halal Certification Bodies
Service type	procedural
Service description	Renewing the registration of Halal certification bodies, according to which an official recognition by the Ministry of continuity of acceptance of Halal certificates issued by registered Halal certification bodies is granted, following Cabinet Resolution No. (10) of 2014 regarding the UAE system for the control of Halal products.
Service fee	800 dirhams
Service requirements	<ul style="list-style-type: none"> - A valid commercial license or its equivalent - A valid accreditation certificate with the scope of the accreditation certificate from an accreditation body acceptable to the Ministry. - A valid registration certificate from the Ministry
Service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply to “Renewal of Registration of Halal Certification Bodies” (moiat.gov.ae) - Attach the required documents - Application review by the designated employee to check application data and attachments - Payment of fees - Issuance of the certificate
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae) - Ministry Mobile app: <ul style="list-style-type: none"> ● MoIAT - Apps on Google Play

	<ul style="list-style-type: none"> • MOIAT on the App Store (apple.com)
Service completion period	Ten working days
Target customer groups	Halal certification bodies worldwide
Condition	Applying for a permit to practice an activity within a period not exceeding six months starting from the date of issuance of the commercial license, and the application shall be canceled after 6 months if the entity does not fulfill the requirements for practicing the activity. This period may be extended for a similar period based on justified reasons for its extension estimated by the Ministry. If the entity does not meet the requirements within the specified period, the Ministry addresses the licensing authority to cancel the commercial license issued to the conformity assessment body.
Service provision times	24 hours a day, 7 days a week
Interconnection of the service with other services	Accreditation of conformity assessment bodies and the appointment of conformity assessment bodies
Package	N/A
Sustainability goals	<ul style="list-style-type: none"> - Promoting sustainable and inclusive economic growth for all. - Productive workforce and provide decent work for all - Ensuring a healthy life and promoting well-being in all aspects
Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customercare@moiat.gov.ae - Technical support: support@moiat.gov.ae

Registration of Maintenance, Repair, and Calibration of Legal Measuring Instruments Workshop

Registration of Maintenance, Repair, and Calibration of Legal Measuring Instruments Workshop	
Service ID	114-37-001-000
Service name	Registration of Maintenance, Repair, and Calibration of Legal Measuring Instruments Workshop
Service category	National accreditation services
Subclass of service	Legal Measuring Instruments Workshop
Service type	procedural
Service description	Issuance of a registration certificate for maintenance and calibration workshops for legal measurement instruments According to the technical requirements of the Chairman of the Board's decision No. (15) for the year 2015,
Service fee	3000 dirhams
Service requirements	<ul style="list-style-type: none"> - Valid trade / industrial license - Calibration certificates for reference standards.

	<ul style="list-style-type: none"> - Procedures for handling the reference standards - Technical procedures and forms used for maintenance of measuring instruments. - Maintenance and calibration form. - Operating Plan - Site Map - Qualification of staff. - Efficiency and accuracy of Infrastructure and technical tools. - Appropriate measurement criteria for the activity - Quality management system. - Provide a prices list for customers printed clearly and publicly - Provide distinctive marks or seals for the operator approved by ESMA. - Electronic declaration. - FeesValid UAE Trade License - Quality Manual and Procedures.
Service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply to “Registration of Maintenance, Repair, and Calibration of Legal Measuring Instruments Workshop” (moiat.gov.ae) - Attach the required documents - Payment of fees - Application review by the designated employee to check application data and attachments - Field visit - Get the certificate
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae) - Ministry Mobile app: <ul style="list-style-type: none"> ● MoIAT - Apps on Google Play ● MOIAT on the App Store (apple.com)
Service completion period	Eight working days
Target customer groups	Maintenance, repair, and calibration of legal measuring instruments
Condition	The certificate is valid for Two years
Service provision times	24 hours a day, 7 days a week
Interconnection of the service with other services	N/A

Package	N/A
Sustainability goals	<ul style="list-style-type: none"> - Promoting sustainable and inclusive economic growth for all. - Productive workforce and provide decent work for all - Ensuring a healthy life and promoting well-being in all aspects
Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customercare@moiat.gov.ae - Technical support: support@moiat.gov.ae

Accreditation of conformity assessment bodies

Accreditation of conformity assessment bodies	
Service ID	114-28-002-000
Service name	Accreditation of conformity assessment bodies
Service category	National accreditation services
Subclass of service	Accreditation of conformity assessment bodies
Service type	procedural
Service description	<p>A procedure by which official recognition is granted to the conformity assessment body and announcing that it has the technical competence to carry out specific tasks in the field of conformity assessment.</p> <p>Accreditation is granted in the following programs:</p> <ul style="list-style-type: none"> - Testing and calibration laboratories following the requirements of the international standard ISO/IEC 17025:2017. - Inspection bodies according to the requirements of the international standard ISO/IEC 17020:2012. - Entities granting certificates of conformity to products following the requirements of the international standard ISO/IEC 17065:2012 - Medical laboratories follow the requirements of the international standard ISO 15189:2012. - Halal certification bodies according to the UAE standard UAE S 2055-2:2016. <p>The conformity assessment body registered with the Ministry is obligated to apply for accreditation if its activities are in the areas of mandatory accreditation specified by the Ministry.</p> <p>For more information, you can refer to the Ministry's website (www.moiat.gov.ae)</p>
Service fee	<ul style="list-style-type: none"> - 1000 dirhams for an application fee - 2000 dirhams for an urgent application - 2500 dirhams for reviewing or assessing of the quality manuals and documents (for each evaluation/revision process) - 5000 dirhams for review or urgent reviewing or assessment of the quality booklet and documents (for each evaluation/review process) - 3000 dirhams for the assessment of the conformity assessment body (field / remote) (per assessor / per day) - AED 18,000 for granting accreditation to the conformity assessment body for (3) years.

	In addition, the entity shall bear all the costs and expenses incurred from the subsequent follow-up operations (annually) for approval, in addition to the expenses of travel, transportation, the residence of the assessor, or any additional expenses.
Service requirements	<ul style="list-style-type: none"> - A valid trade license. - A valid registration certificate issued by the Ministry (foreign conformity assessment bodies and medical laboratories are excluded) - The quality management system and technical documentation related to the accreditation program specified in the application. - Fill out forms related to the accreditation program and attach them to the application. - Signing the agreement between the national accreditation system (Ministry of Industry and Advanced Technology) and the applicant. - Pay fees on time.
Service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply to “Accreditation of conformity assessment bodies” (moiat.gov.ae) - Attach all required documents and forms specified in the application form. - Approving the terms and conditions, and policies related to accreditation, and attaching a signed copy of the agreement between the UAE National Accreditation System (the Ministry) and the applicant. - Application review by the designated employee to check application data and attachments - Payment of fees. - Attach a final copy of the agreement signed by the UAE National Accreditation System (the Ministry) and the applicant. - Carrying out the document review process by the assessor. - Close cases of non-conformity (if any). - Planning the initial visit (if necessary). - Carry out the initial visit(if necessary). - Planning a field assessment for the first time. - Carrying out the field assessment for the first time. - Close cases of non-conformity (if any). - Payment of fees and costs incurred. - Issuance of the accreditation decision. - Get a certificate and the field of accreditation (valid for 3 years). - Obtaining the accreditation code along with the identification number issued by the Ministry for the accredited conformity assessment body. - Announcing the field of accreditation on the Ministry's website. - Implement Subsequent follow-up assessments according to the plan / annually. <p>You can refer to the guide ENAS EG 03 on the accreditation process and requirements, available on the Ministry's website.</p>
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae)

	<ul style="list-style-type: none"> - Ministry Mobile app: <ul style="list-style-type: none"> ● MoIAT - Apps on Google Play ● MOIAT on the App Store (apple.com)
Service completion period	135 working days
Target customer groups	<ul style="list-style-type: none"> - Testing and calibration laboratories. - Inspection bodies. - Entities granting certificates of conformity to products. - Medical Laboratory. - Halal certification bodies.
Condition	<p>The application for accreditation is canceled in the following cases:</p> <ul style="list-style-type: none"> - If the evaluation process is not carried out on site within a maximum period of (6) months from the date of applying due to the applicant's delay in evaluating at the specified time. - The applicant did not commit to providing the UAE national accreditation system with all the information and documents necessary to proceed with providing the service. - The applicant did not pay the fees due to the Ministry and the costs incurred within the specified time. - The entity's unpreparedness to obtain accreditation, or failure to close cases of non-conformity may affect the entity's efficiency in performing any of its activities. - If there is any evidence of fraudulent action by the conformity assessment body, or if the conformity assessment body provides false information or intentionally conceals information. <p>In all cases, the conformity assessment body shall be notified of the cancellation decision, indicating the reasons that led to that, provided that the Ministry collects all due fees and fines.</p>
Service provision times	24 hours a day, 7 days a week
Interconnection of the service with other services	<ul style="list-style-type: none"> - Registration of Conformity Assessment Bodies - Notification of Conformity Assessment Bodies
Package	N/A
Sustainability goals	<ul style="list-style-type: none"> - Promoting sustainable and inclusive economic growth for all. - Productive workforce and provide decent work for all - Ensuring a healthy life and promoting well-being in all aspects
Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customer@moi.gov.ae - Technical support: support@moi.gov.ae

Amendment on the Accreditation Certificate of Conformity Assessment Bodies Certificate

Amendment on the Accreditation Certificate of Conformity Assessment Bodies Certificate	
Service ID	114-28-002-003
Service name	Amendment on the Accreditation Certificate of Conformity Assessment Bodies Certificate
Service category	National accreditation services
Subclass of service	Accreditation of conformity assessment bodies
Service type	procedural
Service description	<p>A procedure according to which activity in the valid accreditation certificate/field is modified is issued by the National Accreditation Department after the conformity assessment body submitted all the evidence to amend the certificate/field.</p> <ul style="list-style-type: none"> - If the accredited body wishes to amend any activity in the field of accreditation. - If the approved entity wishes to change the commercial license, including the name of the entity and the ownership of the entity. - In the event of changing the location of the accredited conformity assessment body. - If the accredited conformity assessment body desires to partially or completely suspend the accredited fields' accreditation, or to cancel, in whole or in part, or reduce the approved fields. <p>For more information, you can refer to the Ministry's website (www.moiat.gov.ae)</p>
Service fee	<ul style="list-style-type: none"> - 1000 dirhams for application - 2000 dirhams for submitting an urgent application - 1000 dirhams for amending any of the activities or data contained in the certificate/field of accreditation of a conformity assessment body - 2500 dirhams for reviewing or evaluating the quality manual and documents (for each evaluation/revision process) (if necessary) - 5000 dirhams for urgent review or evaluation of the quality booklet and documents (for each evaluation/review process) (if necessary) - 3000 dirhams for the assessment of the conformity assessment body (field / assessor) (per resident / per day) (if necessary) - In addition, the entity shall bear all the costs and expenses incurred in amending the accreditation activity, in addition to the expenses of travel, transportation, the residence of the assessor, or any additional expenses.
Service requirements	<ul style="list-style-type: none"> - A valid trade license. - A valid registration certificate issued by the Ministry (foreign conformity assessment bodies and medical laboratories are excluded). - A valid accreditation certificate issued by the UAE national accreditation system. - Quality manual and required technical documents. - Any other documentary evidence of the required modification.
Service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply to "Amendment on the Accreditation Certificate of Conformity Assessment Bodies Certificate" (moiat.gov.ae) - Attach all required documents and forms specified in the application form.

	<ul style="list-style-type: none"> - Approving the terms and conditions, and policies related to accreditation and attaching a signed copy of the agreement between the UAE National Accreditation System (the Ministry) and the applicant. - Application review by the designated employee to check application data and attachments - Payment of fees. - Attach a final copy of the agreement signed by the UAE National Accreditation System (the Ministry) and the applicant. - Close cases of non-conformity (if any). - Planning a field assessment - Carrying out the field assessment - Close cases of non-conformity (if any). - Payment of fees and costs incurred. - Issuing the decision to amend a certificate/field of Accreditation - Obtaining the certificate/modified field. - Announcing the field of accreditation in the event of modification on the Ministry's website. <p>You can refer to the guide ENAS EG 03 on the accreditation process and requirements, available on the Ministry's website.</p>
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae) - Ministry Mobile app: <ul style="list-style-type: none"> ● MoIAT - Apps on Google Play ● MOIAT on the App Store (apple.com)
Service completion period	5 working days (in case the amendment does not require document evaluation/field evaluation).
Target customer groups	<ul style="list-style-type: none"> - Testing and calibration laboratories. - Inspection bodies. - Entities granting certificates of conformity to products. - Medical Laboratory. - Halal certification bodies.
Condition	<p>The application for accreditation is canceled in the following cases:</p> <ul style="list-style-type: none"> - If the evaluation process is not carried out on site within a maximum period of (6) months from the date of applying due to the applicant's delay in evaluating at the specified time. - The applicant did not commit to providing the UAE national accreditation system with all the information and documents necessary to proceed with providing the service. - The applicant did not pay the fees due to the Ministry and the costs incurred within the specified time. - The entity's unpreparedness to obtain accreditation, or failure to close cases of non-conformity may affect the entity's efficiency in performing any of its activities. - If there is any evidence of fraudulent action by the conformity assessment body, or if the conformity assessment body provides false information or intentionally conceals information.

	In all cases, the conformity assessment body shall be notified of the cancellation decision, indicating the reasons that led to that, provided that the Ministry collects all due fees and fines.
Service provision times	24 hours a day, 7 days a week
Interconnection of the service with other services	<ul style="list-style-type: none"> - Registration of Conformity Assessment Bodies - Notification of Conformity Assessment Bodies
Package	N/A
Sustainability goals	<ul style="list-style-type: none"> - Promoting sustainable and inclusive economic growth for all. - Productive workforce and provide decent work for all - Ensuring a healthy life and promoting well-being in all aspects
Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customer@moiat.gov.ae - Technical support: support@moiat.gov.ae

Scope Expansion of Accreditation of Conformity Assessment Bodies

Scope Expansion of Accreditation of Conformity Assessment Bodies

Service ID	114-28-002-001
Service name	Scope Expansion of Accreditation of Conformity Assessment Bodies
Service category	National accreditation services
Subclass of service	Accreditation of conformity assessment bodies
Service type	procedural
Service description	<p>A procedure by which official recognition is granted to expand the scope of accreditation of a conformity assessment body, by adding new fields in the accreditation scope document of a previously accredited conformity assessment body.</p> <p>It is awarded in the following accreditation programs:</p> <ul style="list-style-type: none"> - Testing and calibration laboratories following the requirements of the international standard ISO/IEC 17025:2017. - Inspection bodies according to the requirements of the international standard ISO/IEC 17020:2012. - Entities granting certificates of conformity to products following the requirements of the international standard ISO/IEC 17065:2012 - Medical laboratories following the requirements of the international standard ISO 15189:2012. - Halal certification bodies according to the UAE standard UAE S 2055-2:2016. <p>For more information, you can refer to the Ministry's website (www.moiat.gov.ae)</p>
Service fee	<ul style="list-style-type: none"> - 1000 dirhams for application - 2000 dirhams for submitting an urgent application - 1000 dirhams for amending any of the activities or data contained in the certificate/field of accreditation of a conformity assessment body

	<ul style="list-style-type: none"> - 2500 dirhams for reviewing or evaluating the quality manual and documents (for each evaluation/revision process) (if necessary) - 5000 dirhams for urgent review or evaluation of the quality booklet and documents (for each evaluation/review process) (if necessary) - 3000 dirhams for the assessment of the conformity assessment body (field / remote) (per assessor / per day) (if necessary) - 1,000 dirhams for amending any of the activities or data contained in the certificate/field of accreditation of a conformity assessment body <p>In addition, the entity shall bear all the costs and expenses incurred in amending the accreditation activity, in addition to the expenses of travel, transportation, the residence of the assessor, or any additional expenses.</p>
Service requirements	<ul style="list-style-type: none"> - A valid trade license. - A valid registration certificate issued by the Ministry (foreign conformity assessment bodies and medical laboratories are excluded) - Submit the accreditation application and the required documents at least two months before the date of submitting the on-site evaluation process. - Pay fees on time.
Service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply to “Scope Expansion of Accreditation of Conformity Assessment Bodies” (moiat.gov.ae) - Attach all required documents and forms specified in the application form. - Approving the terms and conditions, and policies related to accreditation and attaching a signed copy of the agreement between the UAE National Accreditation System (the Ministry) and the applicant. - Payment of fees. - Planning a field assessment - Carrying out the field assessment - Close cases of non-conformity (if any). - Payment of fees and costs incurred. - Issuing the decision to expand a certificate/field of Accreditation - Get an updated accreditation domain - Announcing the field of accreditation in the event of modification on the Ministry's website. <p>You can refer to the guide ENAS EG 03 on the accreditation process and requirements, available on the Ministry's website.</p>
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae) - Ministry Mobile app: <ul style="list-style-type: none"> ● MoIAT - Apps on Google Play ● MOIAT on the App Store (apple.com)
Service completion period	90 working days
Target customer groups	<ul style="list-style-type: none"> - Testing and calibration laboratories. - Inspection bodies.

	<ul style="list-style-type: none"> - Entities granting certificates of conformity to products. - Medical Laboratory. - Halal certification bodies.
Condition	<p>The application for accreditation is canceled in the following cases:</p> <ul style="list-style-type: none"> - If the evaluation process is not carried out on site within a maximum period of (6) months from the date of applying due to the applicant's delay in evaluating at the specified time. - The applicant did not commit to providing the UAE national accreditation system with all the information and documents necessary to proceed with providing the service. - The applicant did not pay the fees due to the Ministry and the costs incurred within the specified time. - The entity's unpreparedness to obtain accreditation, or failure to close cases of non-conformity may affect the entity's efficiency in performing any of its activities. - If there is any evidence of fraudulent action by the conformity assessment body, or if the conformity assessment body provides false information or intentionally conceals information. <p>In all cases, the conformity assessment body shall be notified of the cancellation decision, indicating the reasons that led to that, provided that the Ministry collects all due fees and fines.</p>
Service provision times	24 hours a day, 7 days a week
Interconnection of the service with other services	<ul style="list-style-type: none"> - Registration of Conformity Assessment Bodies - Notification of Conformity Assessment Bodies
Package	N/A
Sustainability goals	<ul style="list-style-type: none"> - Promoting sustainable and inclusive economic growth for all. - Productive workforce and provide decent work for all - Ensuring a healthy life and promoting well-being in all aspects
Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customer@moiat.gov.ae - Technical support: support@moiat.gov.ae

Renew Accreditation of Conformity Assessment Bodies

Renew Accreditation of Conformity Assessment Bodies	
Service ID	114-28-002-002
Service name	Renew Accreditation of Conformity Assessment Bodies
Service category	National accreditation services
Subclass of service	Accreditation of conformity assessment bodies
Service type	procedural

Service description	<p>A procedure whereby renewal of the official recognition of the conformity assessment body is granted and announcing that it possesses the technical competence to carry out specific tasks.</p> <p>It is awarded in the following accreditation programs:</p> <ul style="list-style-type: none"> - Testing and calibration laboratories following the requirements of the international standard ISO/IEC 17025:2017. - Inspection bodies according to the requirements of the international standard ISO/IEC 17020:2012. - Entities granting certificates of conformity to products following the requirements of the international standard ISO/IEC 17065:2012 - Medical laboratories following the requirements of the international standard ISO 15189:2012. - Halal certification bodies according to the UAE standard UAE S 2055-2:2016. <p>For more information, you can refer to the Ministry's website (www.moiat.gov.ae)</p>
Service fee	<ul style="list-style-type: none"> - 1000 dirhams for application - 2000 dirhams for submitting an urgent application - 2500 dirhams for reviewing or evaluating the quality manual and documents (for each evaluation/revision process) (if necessary) - 5000 dirhams for urgent review or evaluation of the quality booklet and documents (for each evaluation/review process) (if necessary) - 3000 dirhams for the assessment of the conformity assessment body (field / remote) (per assessor / per day) (if necessary) - 1,000 dirhams for amending any of the activities or data contained in the certificate/field of accreditation of a conformity assessment body - 12,000 dirhams for Accreditation renewal fees (for 3 years) <p>In addition, the entity shall bear all the costs and expenses incurred in amending the accreditation activity, in addition to the expenses of travel, transportation, the residence of the assessor, or any additional expenses.</p>
Service requirements	<ul style="list-style-type: none"> - A valid trade license. - A valid registration certificate issued by the Ministry (foreign conformity assessment bodies and medical laboratories are excluded) - Submit the accreditation application and the required documents at least two months before the date of submitting the on-site evaluation process. - Pay fees on time.
Service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply to “Renew Accreditation of Conformity Assessment Bodies” (moiat.gov.ae) - Attach all required documents and forms specified in the application form. - Approving the terms and conditions, and policies related to accreditation and attaching a signed copy of the agreement between the UAE National Accreditation System (the Ministry) and the applicant. - Application review by the designated employee - Payment of fees. - Planning a field assessment - Carrying out the field assessment - Close cases of non-conformity (if any).

	<ul style="list-style-type: none"> - Payment of fees and costs incurred. - Issuance of the accreditation renewal decision - Obtain a certificate and domain accreditation (valid for 3 years), - Announcing the field of accreditation on the Ministry's website. - Carrying out post/annual follow-up evaluations. <p>You can refer to the guide ENAS EG 03 on the accreditation process and requirements, available on the Ministry's website.</p>
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae) - Ministry Mobile app: <ul style="list-style-type: none"> ● MoIAT - Apps on Google Play ● MOIAT on the App Store (apple.com)
Service completion period	90 working days
Target customer groups	<ul style="list-style-type: none"> - Testing and calibration laboratories. - Inspection bodies. - Entities granting certificates of conformity to products. - Medical Laboratory. - Halal certification bodies.
Condition	<p>The application for accreditation is canceled in the following cases:</p> <ul style="list-style-type: none"> - If the evaluation process is not carried out on site within a maximum period of (6) months from the date of applying due to the applicant's delay in evaluating at the specified time. - The applicant did not commit to providing the UAE national accreditation system with all the information and documents necessary to proceed with providing the service. - The applicant did not pay the fees due to the Ministry and the costs incurred within the specified time. - The entity's unpreparedness to obtain accreditation, or failure to close cases of non-conformity may affect the entity's efficiency in performing any of its activities. - If there is any evidence of fraudulent action by the conformity assessment body, or if the conformity assessment body provides false information or intentionally conceals information. <p>In all cases, the conformity assessment body shall be notified of the cancellation decision, indicating the reasons that led to that, provided that the Ministry collects all due fees and fines.</p>
Service provision times	24 hours a day, 7 days a week
Interconnection of the service with other services	<ul style="list-style-type: none"> - Registration of Conformity Assessment Bodies - Notification of Conformity Assessment Bodies
Package	N/A
Sustainability goals	<ul style="list-style-type: none"> - Promoting sustainable and inclusive economic growth for all. - Productive workforce and provide decent work for all - Ensuring a healthy life and promoting well-being in all aspects

Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customercare@moiat.gov.ae - Technical support: support@moiat.gov.ae
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Notification of Conformity Assessment Bodies

Notification of Conformity Assessment Bodies	
Service ID	114-28-003-000
Service name	Notification of Conformity Assessment Bodies
Service category	National accreditation services
Subclass of service	Notification of Conformity Assessment Bodies
Service type	procedural
Service description	The notification service is the process of approving a conformity assessment body following the technical requirements and regulations issued by the Ministry. Which will be authorized to issue conformity certificates and badges on behalf of the Ministry following the requirements of Cabinet Resolution No. 35 of 2015.
Service fee	<ul style="list-style-type: none"> - 1000 dirhams for application - 2500 dirhams for reviewing or evaluating the quality manual and documents (for each evaluation/revision process) (if necessary) - 3000 dirhams for the assessment of the conformity assessment body (field / remote) (per assessor / per day) (if necessary) - 15,000 dirhams for Issuance of a certificate of appointment of a conformity assessment body. <p>Total of 21,500 - 24,500 dirhams</p>
Service requirements	<ul style="list-style-type: none"> - A valid trade license in the United Arab Emirates. - Providing a happiness center for the customers according to the requirements of the global 7-star rating system. - Signing the "Agreement between the Ministry and the applicant" by the senior management of the applicant. - A valid registration certificate issued by the Ministry. - A valid accreditation certificate issued by the national accreditation system ENAS or anybody approved for accreditation by the Ministry for the submitted field. - Quality and procedures manual, including assessment procedures and procedures for conformity assessment systems. - The policy of independence and impartiality is approved by the applicant's senior management. - Describe the independence of the applicant conformity assessment body from the concerned and competent authority, especially when the applicant body is a public body/institution. - An official liability insurance coverage policy with a minimum coverage amount of 3,000,000 dirhams issued by an insurance company operating in the country. - A list of the names of all employees (permanent and non-permanent contracts, external contracts) with a document detailing the duties and responsibilities of the front office employees working in the field of notification. - A description of the capabilities of the inspection bodies and the accredited system certification bodies.

	<ul style="list-style-type: none"> - Documents proving sufficient basic competencies in the conformity assessment body, to evaluate, select, contract, and verify the efficiency of the activities of the bodies to be subcontracted. - List of entities accredited by the applicant for subcontracting with a description of the contracting field. - Documents used for checklists. - Full details of all activities licensed and implemented by the entity in the United Arab Emirates (that are not mentioned in the field applied for) - Details of accredited laboratories owned by the applicant and all testing facilities. - A document dealing with fairness and equality with customers approved by the senior management of the applicant. - Qualifications Matrix and Criteria.
Service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply to “Notification of Conformity Assessment Bodies” (moiat.gov.ae) - Attach all required documents and forms specified in the application form. - Payment of fees. - document review by the designated employee - Carryout evaluation process - Obtain the certificate
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae) - Ministry Mobile app: <ul style="list-style-type: none"> ● MoIAT - Apps on Google Play ● MOIAT on the App Store (apple.com)
Service completion period	50 working days
Target customer groups	Company
Condition	Applying for a certificate of notification of conformity assessment bodies after obtaining a valid accreditation certificate issued by the national accreditation system ENAS or any other approved body for accreditation, based on the specifications of the products that have been approved in the conformity systems and technical regulations for the products. The notification certificate is issued based on these products only.
Service provision times	24 hours a day, 7 days a week
Interconnection of the service with other services	<ul style="list-style-type: none"> - Registration of Conformity Assessment Bodies - Notification of Conformity Assessment Bodies
Package	N/A
Sustainability goals	<ul style="list-style-type: none"> - Promoting sustainable and inclusive economic growth for all. - Productive workforce and provide decent work for all - Ensuring a healthy life and promoting well-being in all aspects

Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customercare@moiat.gov.ae - Technical support: support@moiat.gov.ae
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Amendment on the Notification Certificate of Conformity Assessment Bodies Certificate

Amendment on the Notification Certificate of Conformity Assessment Bodies Certificate	
Service ID	114-28-003-003
Service name	Amendment on the Notification Certificate of Conformity Assessment Bodies Certificate
Service category	National accreditation services
Subclass of service	Notification of Conformity Assessment Bodies
Service type	procedural
Service description	Amendment to the notification certificate issued by the Ministry after the conformity assessment body submits all the evidence required to amend the certificate.
Service fee	1000 dirhams
Service requirements	<ul style="list-style-type: none"> - A valid commercial license in the United Arab Emirates. - Valid Registration Certificate - A valid accreditation certificate issued by the national accreditation system ENAS or anybody approved for accreditation by the Ministry for the submitted field. - Quality and procedures manual, including assessment procedures and procedures for conformity assessment systems.
Service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply to "Amendment on the Notification Certificate of Conformity Assessment Bodies Certificate" (moiat.gov.ae) - Attach all required documents and forms specified in the application form. - Payment of fees. - Obtain the certificate
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae) - Ministry Mobile app: <ul style="list-style-type: none"> ● MoIAT - Apps on Google Play ● MOIAT on the App Store (apple.com)
Service completion period	Five working days
Target customer groups	Company (entities granting conformity certificates)
Condition	Submit a request to amend the certificate of designation of conformity assessment bodies, after submitting the required documents
Service provision times	24 hours a day, 7 days a week

Interconnection of the service with other services	<ul style="list-style-type: none"> - Registration of Conformity Assessment Bodies - Notification of Conformity Assessment Bodies
Package	N/A
Sustainability goals	<ul style="list-style-type: none"> - Promoting sustainable and inclusive economic growth for all. - Productive workforce and provide decent work for all - Ensuring a healthy life and promoting well-being in all aspects
Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customercare@moiat.gov.ae - Technical support: support@moiat.gov.ae

Standards and legislation sector services

Selling Standards

Selling Standards	
Service ID	114-34-001-000
Service name	Selling Standards
Service category	Specifications services
Subclass of service	Selling Standards
Service type	Commercial
Service description	It is a service provided by the Ministry to enable customers to obtain UAE and Gulf specifications. For more information, you can refer to the Ministry's website (www.moiat.gov.ae)
Service fee	It depends on the number of pages of the standard according to the table approved by Cabinet Resolution No. 13 of 2021 regarding the ministry's service fees.
Service requirements	Create an account on the Ministry's website
Service procedures	<ul style="list-style-type: none"> - log in to the Ministry services digital platform (moiat.gov.ae) - Apply to "Selling Standards" (moiat.gov.ae) - Determine the required specifications - Add the specified specification to the shopping cart - Payment of fees - Download specifications in PDF
Service delivery channels	<ul style="list-style-type: none"> - The Ministry services digital platform (moiat.gov.ae) - Ministry Mobile app:

	<ul style="list-style-type: none"> • MoIAT - Apps on Google Play • MOIAT on the App Store (apple.com)
Service completion period	Instant service
Target customer groups	<ul style="list-style-type: none"> - Company - Individuals - Government sector - Private sector
Condition	N/A
Service provision times	24 hours a day, 7 days a week
Interconnection of the service with other services	Registration of conformity assessment bodies
Package	N/A
Sustainability goals	<ul style="list-style-type: none"> - Promoting sustainable and inclusive economic growth for all. - Productive workforce and provide decent work for all - Ensuring a healthy life and promoting well-being in all aspects
Communication channels	<ul style="list-style-type: none"> - Call Center: 600 565554 - E-mail: customercare@moiat.gov.ae - Technical support: support@moiat.gov.ae

Most frequently asked questions

The answer	Frequently Asked Questions	Service name	sector
<p>service procedures</p> <p>Entering the digital platform for the Ministry's services (moiat.gov.ae)</p> <p>Apply for Issuance of initial approval certificate moiat.gov.ae)</p> <p>Payment of fees (non-refundable fees)</p> <p>Reviewing of the application by the competent employee</p> <p>In case of approval, a certificate of initial approval will be issued, or the certificate will not be issued if the application is rejected.</p> <p>requirements:</p> <ul style="list-style-type: none"> Initial approval certificate from the local licensing authority (for example: Economic Departments) Identification documents for all owners (example: Emirates ID, passport, trade license) The total number of employees shall not be less than 10 The total capital of the factory shall not be less than 250 thousand dirhams Undertaking to comply with all Laws and regulations in force in the country related to industrial security, public health, and environmental preservation 	<p>What are the service requirements and how to apply for it?</p>	<p>Issuance of the initial approval certificate</p>	<p>Industrial Accelerators Sector</p>
<p>Yes, the initial approval is renewed annually through the website (Services Platform)</p>	<p>Is the license renewed? And how?</p>		
<p>Yes, after installing machinery and equipment and inspector evaluation</p>	<p>Is it possible to import equipment and machinery from abroad to the factory upon obtaining the certificate (before issuing the industrial production license?)</p>		
<p>One year</p>	<p>What is the validity period of the certificate?</p>		
<p>service procedures</p> <p>Entering the digital platform for the Ministry's services (moiat.gov.ae)</p> <p>Apply for Renewal of the initial approval certificate moiat.gov.ae)</p> <p>Examination of the application by the competent employee</p> <p>Issuing the initial approval certificate or referring the application for inspection</p> <p>In the event of a referral to the inspection, a fee of 100 dirhams will be charged for the inspection</p> <p>The inspector visits the facility and writes the inspection report</p> <p>Examination of the inspection report by the competent employee</p> <p>Issuance of initial approval renewal certificate in case the inspection report is approved</p> <p>If the inspection report is not approved, the application will be rejected</p>	<p>What are the service requirements and how to apply for it?</p>	<p>Renewal of the initial approval certificate</p>	

<p>Note: 100 dirhams will be charged for each month of delay, with a maximum of 1000 dirhams</p> <p>requirements</p> <p>Initial approval or initial industrial license from one of the local licensing departments</p>			
<p>If the factory requests the import of machines</p>	<p>When is the application transferred for inspection?</p>		
<p>service procedures</p> <p>Entering the digital platform for the Ministry's services (moiat.gov.ae)</p> <p>Apply for Amending the data of the initial approval certificate (moiat.gov.ae)</p> <p>Examination of the application by the competent employee</p> <p>Approval of the amendment if the data and attachments of the application are in agreement</p> <p style="padding-left: 40px;">If the data and attachments of the application are inconsistent with the requirements, the application will be rejected</p> <p>requirements</p> <p>Initial approval or initial industrial license from one of the local licensing departments</p>	<p>How is the submission process?</p>	<p>Amending the data of the initial approval certificate</p>	
<p>service procedures</p> <p>Entering the digital platform for the Ministry's services (moiat.gov.ae)</p> <p>Apply for Cancel Initial Approval Certificate (moiat.gov.ae)</p> <p>Receiving and checking the service request</p> <p>If the application is approved, a cancellation letter will be issued</p> <p>Notice: If the certificate is not valid, 100 dirhams will be charged for each month of delay, up to a maximum of 1000 dirhams</p> <p>Requirements An official letter from the facility to cancel the initial approval.</p>	<p>How can I cancel the Initial Approval Certificate?</p>	<p>Cancellation of the initial approval certificate</p>	

<p>service procedures</p> <p>Entering the digital platform for the Ministry's services (moiat.gov.ae) Apply for Issuing an industrial production license moiat.gov.ae Examination of the application by the competent employee Pay the inspection fees if the conditions apply Inspecting the facility and writing the inspection report Issuance of the license if the inspection report is approved Reject the application if the inspection report is not approved</p> <p>requirements</p> <p>Memorandum of Association of the company, including one-person companies (with the exception of sole proprietorships) The number of employees is not less than 10 employees The total capital is not less than 250,000 dirhams Obtaining an industrial license from one of the local licensing departments</p>	<p>What are the service requirements and how to apply for it?</p>	<p>Issuing an industrial production license</p>			
<p>within 5 working days</p>	<p>What is the time period for obtaining the license?</p>				
<p>Direct the customer to send an e-mail to the technical support team at the Ministry</p>	<p>How to add an activity that does not exist in the activities on the system?</p>				
<p>service procedures</p> <p>Entering the digital platform for the Ministry's services (moiat.gov.ae) Apply for Renewal of an industrial production license moiat.gov.ae) Examination of the application by the competent employee Pay the inspection fees if the conditions apply Inspecting the facility and writing the inspection report Issuance of the license if the inspection report is approved If the inspection report is not approved, the application will be rejected</p> <p>requirements</p> <p>A copy of a valid industrial license issued by the competent local authority</p>	<p>Service requirements and how to apply for it</p>	<p>Renewal of an industrial production license</p>			
<p>Yes, in the event of a change of location or activity</p>	<p>Is the factory subject to inspection again upon renewal?</p>				
<p>100 dirhams for each month in case of delay in renewal, up to a maximum of 1000 dirhams</p>	<p>What are the fines for late renewal of the license?</p>				

<p>service procedures</p> <p>Entering the digital platform for the Ministry's services (moiat.gov.ae)</p> <p>Apply for Amending industrial production license information (moiat.gov.ae)</p> <p>Studying the application and checking the following data and attachments: trade name, legal entity, change of owners, change of financial data, change of raw materials record, change of products record, change of contact data, capital and workers</p> <p>Payment of fees</p> <p>Approval of the application if the data and attachments are correct</p> <p>Transfer the application in the event of modifying the following data or attachments: change of activity, change of site for inspection.</p> <p>Pay the application and inspection fees</p> <p>Conducting an inspection of the establishment to ensure that it conforms to the conditions of the industrial license.</p> <p>Approval of the amendment if the data and attachments are correct</p> <p>Reject the application if the data and attachments are incorrect.</p> <p>requirements</p> <p>Attach the documents that the customer wishes to amend. (trade name, legal entity, change of owners, capital) A copy of the valid local license is provided. A copy of the amended partnership contract. A copy of family book for the citizen and passport and residence for non-citizens. Changing financial statements, changing the raw materials record, changing the products record, changing the factory address), no documents are attached. (Change of location, change of activity) A copy of the local license is provided. - Locating (on the map) - Inspection report - (Employment) (a list of workers is provided by the Ministry of Human Resources and Emiratisation).</p> <p>The existence of the modification in the local license certificate.</p>	<p>What are the service requirements and how to apply for it?</p>	<p>Amending industrial production license data</p>	
<p>Via the website and attaching an official letter from the facility with the cancellation and a copy of the license issued by the local authority</p>	<p>What are the service requirements and how to apply for it?</p>	<p>Cancellation of an industrial production license</p>	
<p>no</p>	<p>Is it possible to obtain the service without an industrial production license?</p>	<p>Request to exem</p>	

It is forwarded to the concerned team	how to add HS code not found in the system?	pt industrial inputs from customs duties (machinery, equipment and raw materials)
<p><u>service procedures</u></p> <p>Entering the digital platform for the Ministry's services (moiat.gov.ae) Apply for Value Added Certificate (moiat.gov.ae) Payment of fees Examination of the application by the competent employee In case of approval, the material and quantity will be added to the factory balance In case the application is rejected, neither the material nor the quantity will be added to the factory balance Transferring the application for inspection in the event of the presence of machines or equipment and in the event of the presence of large quantities of raw materials Pay the inspection fee Visit the facility and write the report Materials are added if the inspection report is approved The application is rejected if not approved In the event of an error in the application data, the customer bears responsibility and the amount paid cannot be refunded</p> <p><u>requirements</u></p> <p>The financial statements for the last fiscal year of the factory include: the balance sheet, the income statement, a detailed analysis of the cost of sales and general and administrative expenses. Attach invoices for raw materials purchased from local or Gulf factories for the same year. Video</p>	What are the service requirements and how to apply for it?	
Yes, mandatory and essential	Is an industrial production license a compulsory or essential requirement?	
It is forwarded to the concerned team	Billing information and values	
<p><u>service procedures</u></p> <p>Entering the digital platform for the Ministry's services (moiat.gov.ae) Apply for Request to register a material for customs exemption (moiat.gov.ae)</p>	What is the method for submitting a request to increase the quantity of a substance registered for customs exemption?	Request to increase the

<p>Payment of fees</p> <p>Examination of the application by the competent employee</p> <p>In case of approval, the material and quantity will be added to the factory balance</p> <p>In case the application is rejected, neither the material nor the quantity will be added to the factory balance</p> <p>Transferring the application for inspection in the event of the presence of machines or equipment and in the event of the presence of large quantities of raw materials</p> <p>Pay the inspection fee</p> <p>Visit the facility and write the report</p> <p>Materials are added if the inspection report is approved</p> <p>The application is rejected if not approved</p> <p>In the event of an error in the application data, the customer bears responsibility and the amount paid cannot be refunded</p> <p>requirements</p> <p>Industrial production license Authorized invoices [Attestation is a service associated with the Ministry of Foreign Affairs and International Cooperation(MOFAIC)] Bill of Lading, Packing List, Certificate of Origin</p>		<p>quantity of a substance registered for customs exemption</p>	
<p>service procedures</p> <p>Entering the digital platform for the Ministry's services (moiat.gov.ae)</p> <p>Apply for Request to register a material for customs exemption (moiat.gov.ae)</p> <p>Payment of fees</p> <p>Examination of the application by the competent employee</p> <p>In case of approval, the material and quantity will be added to the factory balance</p> <p>In case the application is rejected, neither the material nor the quantity will be added to the factory balance</p> <p>Transferring the application for inspection in the event of the presence of machines or equipment and in the event of the presence of large quantities of raw materials</p> <p>Pay the inspection fee</p> <p>Visit the facility and write the report</p> <p>Materials are added if the inspection report is approved</p> <p>The application is rejected if not approved And then in the event of an error in the application data, the customer bears responsibility and the amount paid cannot be refunded</p> <p>requirements</p> <p>Industrial production license Authorized invoices [Attestation is a service associated with the Ministry of Foreign Affairs and International Cooperation(MOFAIC)] Bill of Lading, Packing List, Certificate of Origin</p>	<p>What is the method for submitting a request to register a material for customs exemption?</p>		

<p>service procedures</p> <p>Entering the digital platform for the Ministry's services (moiat.gov.ae)</p> <p>Apply for Issuing a price preference certificatemoiat.gov.ae</p> <p>Payment of fees</p> <p>Receive the certificate</p> <p>requirements</p> <p>Industrial production license</p>	<p>What are the procedures for obtaining the service?</p>	<p>Request to register a material for customs exemption</p>	
<p>service procedures</p> <p>Entering the digital platform for the Ministry's services (moiat.gov.ae)</p> <p>Apply for a License to use national marks for conformity (moiat.gov.ae)</p> <p>Attach the required documents</p> <p>Payment of fees</p> <p>requirements</p> <p>A valid industrial/commercial license in the country or a declaration of responsibility for factories outside the country</p> <p>Certificate of conformity</p> <p>Factory field visit report</p>	<p>How can I get national marks for conformity?</p>	<p>Issuing a price preference certificate</p>	
<p>service procedures</p> <p>Entering the digital platform for the Ministry's services (moiat.gov.ae) to apply for Expanding the scope of national marks of conformity</p> <p>(moiat.gov.ae)</p> <p>Attach the required documents</p> <p>Payment of fees</p> <p>requirements</p> <p>The Emirates Quality Mark is valid and issued by the Ministry.</p> <p>Technical documentation for new products</p>	<p>How do I add National marks of conformity to my new products?</p>	<p>license Use National marks of conformity</p>	
<p>service procedures</p> <p>Entering the digital platform for the Ministry's services (moiat.gov.ae)</p> <p>Apply for Issuance of conformity certificate for products according to health and safety requirements(ECAS) (moiat.gov.ae)</p> <p>Attach the required documents</p> <p>Payment of fees</p> <p>requirements</p> <p>A valid trade license</p> <p>A test report on the product issued by an accredited laboratory</p>	<p>How can I obtain a certificate of conformity for my product?</p>	<p>Expanding the scope of national marks of conformity</p>	<p>matching sector</p>

<p>service procedures</p> <p>Entering the digital platform for the Ministry's services (moiat.gov.ae)</p> <p>Apply for Authentication of a true copy of a Gulf conformity certificate (moiat.gov.ae)</p> <p>Attach the required documents</p> <p>Payment of fees</p> <p>- requirements</p> <p>A valid trade license</p> <p>Gulf conformity certificate</p>	<p>How can I obtain an endorsement of the Gulf Tire Conformity Certificate?</p>	<p>Issuing conformity certificates for products according to health and safety requirements</p>
<p>service procedures</p> <p>Entering the digital platform for the Ministry's services (moiat.gov.ae)</p> <p>Apply for Issuing a product statement card moiat.gov.ae</p> <p>Payment of fees</p> <p>requirements</p> <p>A valid trade license</p> <p>Certificate of conformity</p> <p>A transfer letter from the factory regarding the distribution of the product in the country</p>	<p>How can I get a product status card?</p>	<p>Authentication of a true copy of a Gulf conformity certificate</p>
<p>Service procedures:</p> <p>Entering the digital platform for the Ministry's services (moiat.gov.ae)</p> <p>Apply for Issuing a product status statement to register products and systems for aircraft and unmanned aerial vehicles (UAV) moiat.gov.ae</p> <p>Attach the required documents</p> <p>Payment of fees</p> <p>Professional requirements:</p> <p>Issuing a product status statement from the Ministry of Industry and Advanced Technology:</p> <p>A valid commercial/industrial license (with product related activity).</p> <p>The applicant's Emirates ID.</p> <p>Product technical characteristics information.</p> <p>A copy of the user guide for the product.</p> <p>A picture of the product.</p>	<p>How do I get a product case statement for drones?</p>	<p>Issuing a product statement card</p>

<p>Product manufacturer serial number.</p> <p>Acknowledgment of the specifications according to Board of Directors Resolution No. (22) of 2019.</p> <p>Issuance of a permit for professional operators from the General Authority of Civil Aviation:</p> <p>Security clearance from the General Authority of Civil Aviation.</p> <p>Subscribe to the electronic publications of the General Authority of Civil Aviation.</p> <p><u>Supplier Requirements:</u></p> <p>A valid commercial/industrial license (with activity related to the product)</p> <p>The approval of the Telecommunications Regulatory Authority.</p> <p>A picture of the product.</p> <p>Acknowledgment of the specifications according to Board of Directors Resolution No. (22) of 2019.</p> <p>for individuals</p> <p>A copy of the Emirates ID (passport for non-residents in the Emirates)</p> <p>Product technical characteristics information.</p> <p>A copy of the user guide for the product.</p> <p>A picture of the product.</p> <p>A copy of the serial number of the product</p>			
<p>Service procedures:</p> <p>Entering the digital platform for the Ministry's services (moiat.gov.ae)</p> <p>Apply for Issuing a product statement card to register products and systems for unmanned aircraft and aerial vehicles (moiat.gov.ae)</p> <p>Payment of fees</p> <p>Get the cards</p> <p>Requirements:</p> <p>Product case statement for products and systems for aircraft and unmanned aerial vehicles</p>	<p>How do I obtain a Product Status Card for Drones?</p>	<p>Issuance of a product case statement to register products and systems for aircraft and unmanned aerial vehicles</p>	
<p>Service procedures:</p> <p>Entering the digital platform for the Ministry's services (moiat.gov.ae)</p>	<p>How can I obtain a product status statement for imported used vehicles?</p>	<p>Issuing a prod</p>	

<p>Apply for Issuing a product status statement to verify used incoming vehicles (moiat.gov.ae)</p> <p>Payment of fees</p> <p>Requirements:</p> <p>Product identification card to verify imported used vehicles</p>		<p>uct state ment card to regist er prod ucts and system s for aircra ft and unma nned aerial vehic les</p>	
<p>Service procedures:</p> <p>Entering the digital platform for the Ministry's services (moiat.gov.ae)</p> <p>Apply for Issuing a product identification card to verify used imported vehicles (moiat.gov.ae)</p> <p>Payment of fees</p> <p>Requirements:</p> <p>The vehicle identification number</p>	<p>How can I obtain a product status card for imported used vehicles?</p>	<p>Issuin g a prod uct statu s state ment to verify the impo rted used vehic les</p>	
<p>Service procedures:</p> <p>Entering the digital platform for the Ministry's services (moiat.gov.ae)</p> <p>Apply for Statement of the status of a product to declare a customs shipment (moiat.gov.ae)</p> <p>Attach the required documents</p> <p>Payment of fees</p> <p>Requirements:</p> <p>A copy of the valid commercial/industrial license for the companies</p> <p>A copy of the Emirates ID for individuals A copy of one of the following documents: Customs declaration / invoice / inspection</p>	<p>How can I obtain the Ministry's approval to release a customs shipment?</p>	<p>Issuin g a prod uct identi ficati on card to verify the impo rted</p>	

<p>statement / product list A copy of the product (if any) A copy of the product (if any) Video</p>		<p>used vehicles</p>	
<p>Service procedures: Entering the digital platform for the Ministry's services (moiat.gov.ae) Apply for Issuance of conformity certificates for products not subject to technical regulations(ECAS) (moiat.gov.ae) Attach the required documents Payment of fees</p> <p>Requirements: A valid trade license Product test report issued by an accredited laboratory</p>	<p>How can I obtain a certificate of conformity if my product is not registered with the Ministry?</p>	<p>Statement of the status of a product to declare a customs shipment</p>	
<p>Service procedures: Entering the digital platform for the Ministry's services (moiat.gov.ae) Apply for Issuing a product performance efficiency card (moiat.gov.ae) Payment of fees</p> <p>Requirements: Certificate of Conformity / Emirates Quality Mark</p>	<p>How can I obtain scorecards for products?</p>	<p>Issuance of conformity certificates for products not subject to technical regulations</p>	
<p>Service procedures: Entering the digital platform for the Ministry's services (moiat.gov.ae) Apply for Registration of conformity assessment bodies (moiat.gov.ae) Attach the required documents Payment of fees Document review Field visit Obtaining the certificate</p>	<p>How to register conformity assessment bodies and what are the requirements?</p>	<p>Issuing performance cards</p>	

<p>Requirements:</p> <p>A valid trade license in the United Arab Emirates.</p> <p>Quality manual and related documents.</p> <p>Obtaining accreditation within one year from the date of issuance of the registration certificate in the event that the entity carries out conformity assessment activities in the mandatory fields of accreditation</p>			
<p>Service procedures:</p> <p>Entering the digital platform for the Ministry's services (moiat.gov.ae)</p> <p>Apply for Renewing the registration of conformity assessment bodies moiat.gov.ae</p> <p>Attach the required documents</p> <p>Payment of fees</p> <p>Field visit</p> <p>Obtaining the certificate</p> <p>Requirements:</p> <p>A valid trade license in the United Arab Emirates.</p> <p>Quality manual and related documents.</p> <p>A valid registration certificate</p>	<p>How to renew the registration of conformity assessment bodies and what are the requirements?</p>	<p>Registration of conformity assessment bodies</p>	
<p>Service procedures:</p> <p>Entering the digital platform for the Ministry's services (moiat.gov.ae)</p> <p>Apply for Modifying an activity in the certificate of registration of a conformity assessment body (moiat.gov.ae)</p> <p>Attach the required documents</p> <p>Payment of fees</p> <p>Obtaining the certificate</p> <p>Requirements:</p> <p>A valid trade license in the United Arab Emirates.</p> <p>Quality manual and related documents.</p> <p>A valid registration certificate</p>	<p>How to modify an activity in a conformity assessment body registration certificate</p>	<p>Registration renewal</p>	<p>Management International accreditation</p>
<p>For details of the procedures for providing the accreditation service, you can view the service card through the electronic link: Accreditation of conformity assessment bodies (moiat.gov.ae)</p> <p>You can also see the manual to guide meEG 03 on the electronic link:</p> <p>https://moiat.gov.ae/-/media/site/moiat/microsite/enas/publications/eg/eg-03-guideline-on-enas-accreditation-scheme--process-requirements.ashx</p>	<p>How to accredit conformity assessment bodies and what are the requirements?</p>	<p>Modifying an activity in the certificate of conformity assessment body</p>	

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<p>For details of the procedures for providing the service of expanding the scope of accreditation, you can view the service card through the electronic link:Expanding the scope of accreditation of conformity assessment bodiesmoiat.gov.ae)</p> <p>You can also see the manual to guide meEG 03 on the electronic link: https://moiat.gov.ae/-/media/site/moiat/microsite/enas/publications/eg/eg-03-guideline-on-enas-accreditation-scheme--process-requirements.ashx</p>	<p>How to expand the scope of accreditation of conformity assessment bodies and what are the requirements?</p>	<p>Accre ditati on of confo rmy asses men t bodie s</p>	
<p>For details of the procedures for submitting the renewal of the accreditation service, you can view the service card through the electronic link:Renewing the accreditation of conformity assessment bodiesmoiat.gov.ae)</p> <p>You can also see the manual to guide meEG 03 on the electronic link: https://moiat.gov.ae/-/media/site/moiat/microsite/enas/publications/eg/eg-03-guideline-on-enas-accreditation-scheme--process-requirements.ashx</p>	<p>How to renew the accreditation of conformity assessment bodies and what are the requirements?</p>	<p>Expa nding the scope of accre ditati on of confo rmy asses men t bodie s</p>	

<p>For details of the procedures for submitting the renewal of the accreditation service, you can view the service card through the electronic link:Renewing the accreditation of conformity assessment bodiesmoiat.gov.ae</p> <p>You can also see the manual to guide meEG 03 on the electronic link:</p> <p style="text-align: center;">https://moiat.gov.ae/-/media/site/moiat/microsite/enas/publications/eg/eg-03-guideline-on-enas-accreditation-scheme--process-requirements.ashx</p>	<p>How to modify an activity in the conformity assessment bodies accreditation certificate and what are the requirements?</p>	<p>Renewing the accreditation of conformity assessment bodies</p>	
<p>Service procedures</p> <p>Access To the digital platform for ministry services (moiat.gov.ae)</p> <p>Apply for designations of conformity assessment bodiesmoiat.gov.ae</p> <p>Attach the required documents</p> <p>Payment of fees</p> <p>Document review</p> <p>Field visit</p> <p>Obtaining the certificate</p> <p>requirements</p> <p>A valid trade license in the United Arab Emirates.</p> <p>Providing a happiness center for customers according to the requirements of the international star system.</p> <p>Signing the "Agreement between the Ministry and the applicant" by the applicant's senior management.</p> <p>A valid registration certificate issued by the Ministry.</p> <p>A valid accreditation certificate issued by the national accreditation system ENAS or any body approved for accreditation by the Ministry for the submitted field.</p> <p>Quality and procedures manual, including assessment procedures and procedures for conformity assessment systems.</p> <p style="padding-left: 40px;">The policy of independence and impartiality is approved by the senior management of the applicant.</p> <p style="padding-left: 40px;">Describe the independence of the advanced conformity assessment body from the authority Concerned and competent, when the applicant is a public authority/institution.</p> <p style="padding-left: 40px;">An official liability insurance coverage policy with a minimum coverage amount of: 3,000,000 dirhams (three million dirhams) issued by an insurance company operating in UAE</p>	<p>How to appoint conformity assessment bodies and what are the requirements?</p>	<p>Modifying an activity in the conformity assessment certificate</p>	

<p>A list of the names of all employees (permanent and non-permanent contracts, external contracts) with a document of the duties and responsibilities of the employees working in the field of appointment submitted with the application.</p> <p>A description of the capabilities of the inspection and certification bodies for the approved systems.</p> <p>Documents proving sufficient basic competencies in the conformity assessment body, to evaluate, select, contract and verify the efficiency of the activities of the bodies to be subcontracted.</p> <p>List of entities accredited by the applicant for subcontracting with a description of the contracting field.</p> <p>Documents used for checklists.</p> <p>Full details of all activities licensed and carried out by the entity in the United Arab Emirates (not mentioned in the field provided)</p> <p>Details of accredited laboratories owned by the applicant and all testing facilities.</p> <p>A document dealing with fairness and equality with customers approved by the senior management of the applicant.</p> <p>Qualifications Matrix and Criteria.</p>			
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<p>service procedures</p> <p>Entering the digital platform for the Ministry's services (moiat.gov.ae)</p> <p>Apply for Modifying an activity in the certificate of designation of conformity assessment bodies (moiat.gov.ae)</p> <p>Attach the required documents</p> <p>Payment of fees</p> <p>Obtaining the certificate</p> <p>requirements</p> <p>A valid commercial license in the United Arab Emirates.</p> <p>A valid registration certificate.</p> <p>A valid accreditation certificate issued by the UAE National Accreditation System ENAS or any body accepted for accreditation by the Ministry in the field provided.</p> <p>Quality and procedures manual, including assessment procedures and procedures for conformity assessment systems.</p>	<p>How to amend an activity in the certificate of designation of conformity assessment bodies, and what are the requirements?</p>	<p>Appoi ntme nt of confo rmi ty asses smen t bodie s</p>	
<p>service procedures</p> <p>Entering the digital platform for the Ministry's services (moiat.gov.ae)</p> <p>Apply for Issuing a no-objection certificate (moiat.gov.ae)</p> <p>Attach the required documents</p> <p>Payment of fees</p> <p>requirements</p> <p>An electronic undertaking to obtain a registration certificate within six months of the issuance of the NOC</p>	<p>How to issue an NOC?</p>	<p>Amen dmen t of an activi ty in the certif icate of desig natio n of confo rmi ty asses smen t bodie s</p>	

<p>service procedures</p> <p>Entering the digital platform for the Ministry's services (moiat.gov.ae) Apply for Registration of Halal Certification Bodies (moiat.gov.ae) Attach the required documents Request review Payment of fees Issuance of the certificate, payment of fees</p> <p>requirements</p> <p>A valid trade license or equivalent A valid accreditation certificate with the scope of the accreditation certificate from an accreditation body acceptable to the Ministry.</p>	<p>How to register Halal certification bodies and what are the requirements?</p>	<p>Issuance of a no-objection certificate</p>	
<p>service procedures</p> <p>Register on the Ministry's website and then submit an application for the service of renewing the registration of Halal certification bodies two months before the end of the registration certificate, in addition to attaching the required documents: - A valid registration certificate, payment of fees, obtaining the certificate</p> <p>requirements</p> <p>A valid commercial license or its equivalent - A valid accreditation certificate with the specified field from an accreditation body acceptable to the Ministry</p>	<p>How to renew the certificate of halal certification bodies and what are the requirements?</p>	<p>Registration of Halal Certification Bodies</p>	
<p>- Measures</p> <p>Entering the digital platform for the Ministry's services (moiat.gov.ae) Apply for Amendment of an activity in the registration certificate of halal certification bodies (moiat.gov.ae) Attach the required documents Request review by the concerned employee Payment of fees Issuance Certificate</p> <p>requirements</p> <p>A valid trade license or equivalent A valid accreditation certificate with the scope of the accreditation certificate from an accreditation body acceptable to the Ministry. A valid registration certificate from the Ministry</p>	<p>How to amend an activity in the registration certificate of Halal certification bodies and what are the requirements?</p>	<p>Renewal of the certificate of halal certification bodies</p>	

<p>procedures</p> <p>Entering the digital platform for the Ministry's services (moiat.gov.ae)</p> <p>Apply for Registration of maintenance, repair and calibration of legal measurement tools (moiat.gov.ae)</p> <p>Attach the required documents</p> <p>Payment of fees</p> <p>Document review</p> <p>Field visit</p> <p>Certificate issuance</p> <p>requirements</p> <p>A valid commercial/industrial license.</p> <p>Calibration certificates for reference standards</p> <p>Procedures for keeping and handling reference standards</p> <p>Technical procedures and forms used for maintenance of measuring instruments</p> <p>Maintenance and calibration model. operating scheme.</p> <p>Site map</p> <p>Presence of qualified persons</p> <p>Infrastructure and technical means necessary to carry out the activity efficiently and accurately</p> <p>Measurement standards appropriate for the exercise of the activity</p> <p>A quality management system that ensures easy-to-reference documentation of installation, maintenance and repair work</p> <p>Providing a clearly printed and announced price list for customers</p> <p>Providing a distinctive mark or seals for the operator, approved by the Ministry, to be placed on each measurement tool that has been dealt with</p>	<p>How to issue a certificate of registration of maintenance, repair and calibration of legal measuring instruments, and what are the requirements?</p>	<p>Modifying an activity in the registration certificate of halal certification bodies</p>	
<p>service procedures</p> <p>Entering the digital platform for the Ministry's services (moiat.gov.ae)</p> <p>Apply for Selling Standards (moiat.gov.ae)</p> <p>Determine the required specifications</p> <p>Add the selected specification to the shopping cart</p> <p>Payment of fees</p> <p>Download the required specification inPDF</p> <p>requirements</p> <p>Create an account on the Ministry's website</p>	<p>How to buy a standard?</p>	<p>Issuing a certificate of registration of maintenance, repair and calibration of legal measuring</p>	

		instru ment s	
		Sellin g Stand ards	Standards and Shariat sector

definitions

the definition	Word
The customer is the first beneficiary of government services. Specifically, the “customer” is the citizen, resident, visitor, or company in the country	Dealer Customer
A center managed by the federal entity, in which it receives customers to provide them with all or part of its services through personal interactions.	Customer Service Center Customer Service Center
The total steps were taken by the customer in his interaction with the entity, and this journey includes all activities and interactions	Customer Journey Customer Journey
A series of activities and procedures performed by government agencies or their representatives to meet the needs of customers	the service Service
A set of services related to the transfer of information from the government to the customer. These services may be provided at the initiative of the government, such as training programs or awareness campaigns, or the request of a follower.	Information service Informational Service
All forms of services that meet a customer's need and are considered a transaction in nature	Procedural service Procedural Service
A service that is provided to secure government revenues, such as selling geological maps, national statistics, etc.	commercial service Commercial Service

The basic service provided by the government agency such as passport issuance is accompanied by a group of sub-services and modified services	main service Main Service
Services provided to investigate crimes, search for perpetrators, and collect the evidence necessary for investigation and trial	Control service Control Service
Government services can involve various modifications based on the type of customer or the purpose of the service. provide these services By following the same procedure or with a slight modification in the procedure, for example: licensing doctors or licensing technicians	sub service Variation Service
Government services may result in a set of follow-up services such as renewal/cancellation/amendment/replacement/transfer	supplementary service Auxiliary Service
Any means of communication or interaction between customers and federal entities, through which the customer can access the required services	Service delivery channel Service Channel
A central office that receives phone calls and some services can be provided through it	call center Call Center

Promise of the UAE government for future services

It is the charter of the UAE government for future services, which is considered a framework for the main concepts for designing, developing and providing government services.

1. **Human first** Human-centered government services, designed to suit his needs, requirements and preferences and designed with him.
2. **Priority for digital services** To provide proactive digital government services to suit the lifestyle in the future.
3. **Ask for information once** Interconnected and integrated government services that approve the request for customer data only once.
4. **Safe data and guarantee privacy** Sharing government data between entities in a safe and protected manner that guarantees customer privacy.
5. **Unified, diversified and consistent service channels** Provision of government services through various, integrated and consistent channels that suit the desire of customers, and through a unified government interface.
6. **Smooth and proactive experience** Providing packages of proactive, interconnected and smooth services, provided to the customer before requesting and at the appropriate time based on life events.
7. **Customer voice** Listening to the voice of the customer and transparency in the measurement results.
8. **Services of distinguished value:** Government fees that take into account the reduction of costs for customers and the increase of efficiency in government agencies.

